

European Agency for Safety and Health at Work

2005

Annual Report

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European Agency
for Safety and Health
at Work

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DEVELOPING A PREVENTIVE OSH CULTURE IN EUROPE



FOREWORD BY THE CHAIRPERSON, BERTIL REMAEUS, AND THE DIRECTOR,
HANS-HORST KONKOLEWSKY



As you read this, the Agency is entering its 10th year of operation and it is now undoubtedly a very different organisation to the one that started in 1996. It has not only expanded significantly, especially with the addition of 10 new Member States in 2004, it is also able to offer employers, workers, national authorities and other stakeholders throughout Europe a much broader and deeper pool of occupational safety and health (OSH) information and expertise, all conveniently available at the click of a mouse, thanks to our decision as early as 1997 to embrace the Internet as a central plank of our strategy. However, although the scale and scope of our service has altered dramatically, our core mission and strategy has not changed

since the day the Agency first opened its doors in Bilbao in 1996.

This consistency of focus — notably on fostering a preventive safety and health culture in Europe by pooling, sharing and disseminating the world's best OSH information and insights through a network of partners — lies at the heart of the Agency's success, including the advances made in 2005. It has given us and our partners, who have played such a pivotal role in the development of the Agency's information network, a clear strategic framework for moving ahead over the last 10 years and for addressing issues over the next 10. Before we describe our progress in more detail on the following pages, we would like to reflect on the three key building blocks of this framework and how we've consolidated these strengths since 1996, including some of the key steps taken during 2005.

We would like to do this for two main reasons. First, to remind and congratulate everyone who has been involved with the Agency over the last 10 years of what has been achieved over this short time — it has been very much a collective effort. In fact, without a collegiate approach to Europe's OSH challenges, which are too complex and closely interwoven to be addressed by a single institution or even a single country, it is difficult to imagine how we can make the necessary progress to unlock the region's social and economic potential.

Second, by looking back at how the Agency has developed — and, in particular, the evolution of its three strategic pillars — we hope to stimulate ideas from our partners about how we can further develop these three building blocks in the years to come.



These include:

1. Developing an international network of partners, in Europe and beyond: Without its network of partners, the Agency would not exist. Our role is to add value by bringing together, analysing and disseminating the wealth of OSH knowledge and expertise in Europe in a coherent, coordinated and efficient manner, as well as by stimulating the creation of new knowledge and insights, for example by encouraging appropriate research. And, since 1996, we have made considerable progress in this field by bringing together a growing number of partners. Initially we started with national focal points in the 15 'old' Member States. Today our focal point network spans 25 Member States, as well as all the EFTA/EEA countries and several acceding and candidate states, including Bulgaria, Romania, Turkey and Croatia.

But the Agency has not confined its partnerships to Europe. Many of the OSH issues that the region faces are the same the world over and we need to share experience with other countries and partners, beyond the EU. As a result the Agency has forged links with OSH organisations across the globe, from the USA and Canada to Latin America, Japan and South Korea, establishing joint websites with the relevant organisations in these regions. In 2005, this included teaming up with the National Institute for Occupational Safety and Health (NIOSH) in the USA and strengthening our ties with other bodies in Latin America and Japan. Soon we also hope to welcome on board OSH organisations in Russia and other parts of the world.

Together with our focal point network, these types of relationship provide us with an unusually rich and balanced source of knowledge. The challenge is to make this information as readily accessible as possible to both our partners, so that they can cross-fertilise knowledge and ideas, and to employers, employees and other groups. And we have risen to this challenge by basing our communications strategy around the Internet.

2. Capitalising on the Internet's potential for sharing and disseminating OSH knowledge: Nine years ago, the Agency identified the Internet's potential for networking information across borders and was amongst the first group of public bodies in Europe to establish a website. Since then, we have developed it into one of the world's largest online portals of OSH information, linking together all our focal points and other partners, underpinned by the latest Internet technology, following a relaunch in 2005. Visitors to the site not only now have access to a vast reservoir of information, including a large library of good practice examples and insights into legislation, among other subjects, they can also easily search the site by sector, risk category and by topic, such as musculoskeletal disorders and work-related stress.

In fact, in 2005, the site won an international information industry award for its 'innovation in content management'. During the year, we also expanded its content, adding new features on agriculture and the business aspects of OSH, among others, and relaunched our highly popular online news service, *OSHMail*, which now has some 30 000 subscribers. Equally impressively, the number of visitors to the site rose by 85 %, to a total of 8 million.

More than anything, the Internet has enabled us to reach out beyond the OSH community and directly communicate with the public at large, including employers and workers, as well as tomorrow's workers — the young. This is critical. We have to engage the attention of the people at the grass roots and, above all, foster a preventive culture, especially among the next generation of workers.

3. Promoting a preventive culture: Although the Internet is a vital communication channel, the Agency's annual European Week for Safety and Health at Work, which we have run for the last six years, has arguably played a more important role in raising awareness of OSH and, in particular, the value of a preventive culture. Each year this campaign reaches thousands of people at workplaces, schools and other venues across Europe through the multitude of events supported and coordinated by our network of national focal points. In some cases, such as our 2003 European Week, which focused on work-related stress, it has stimulated a major European debate. In other instances, such as the campaign that targeted



the construction industry, it has encouraged major industry partners to work together to raise OSH standards. In 2005, we focused on the risks and solutions for noise at work, generating considerable interest, and we are now developing the campaign for 2006, aimed at young employees.

The Agency has also placed strong emphasis on raising OSH levels within small- to medium-sized enterprises (SMEs), which have an above average incidence rate of work related OSH problems. An independent evaluation of the SME funding scheme 2001–04 that reported in 2005 estimated that through the 140 projects supported by the Agency we reached over 1.5 million businesses, predominantly in the EU-15. Now, we are moving our attention to the 10 latest EU Member States, via our healthy workplace initiative, launched in 2005. In conjunction with EU information centres and other European partners, the initiative will involve both a knowledge transfer component and a communications campaign to ensure the OSH preventive messages and measures reach SMEs within the EU-10, as well as Bulgaria and Romania.

To develop a preventive culture, it is equally important to have an insight into the risks that lie around the corner in order to prepare the necessary defensive measures, including appropriate policies. This is why the Agency established a Risk Observatory, which is now starting to produce valuable indicators of emerging trends. In 2005 this included research into emerging physical risks, and in the coming year fresh insights into other fields, such as psychosocial risks, are expected.

In the rest of this report we discuss these and other developments in more detail. Although we still have a lot of work to do, we believe the foundations laid over the last 10 years will stand the Agency in good stead to continue to develop a preventive culture over the next 10.

In the meantime, we would like to thank Luis Lopes, 2005 chair of the governing board, our partners, staff and other stakeholders for their continued support.



HIGHLIGHTS OF THE YEAR



EUROPEAN WEEK TURNS UP THE VOLUME ON NOISE AT WORK

The Agency's sixth annual European Week for Safety and Health at Work not only raised awareness of the risks of noise at work and how to combat them, but also alerted employers to their responsibilities under the new EU directive on noise, which came into effect on 15 February 2006.

Launched in April 2005, on International Noise Awareness Day, this pan-European campaign highlighted the fact that noise-induced hearing loss is one of the most commonly reported occupational health problems in the European Union, affecting an estimated one in 13 workers in a

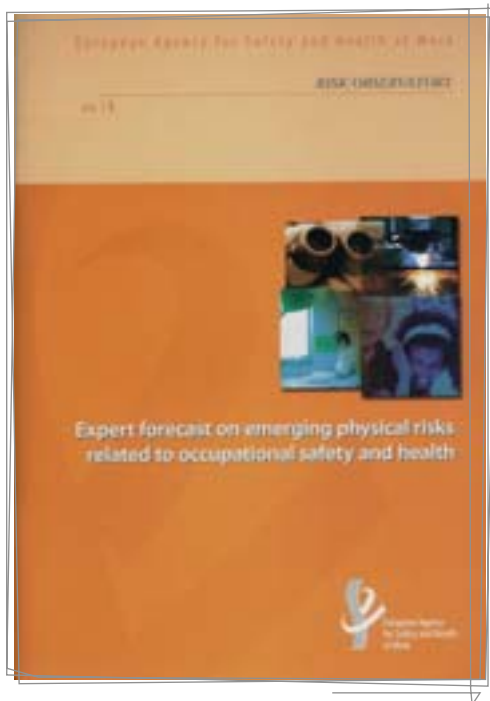


broad spectrum of industries, from manufacturing and agriculture to the health and entertainment sectors. As the Agency pointed out in its dedicated ‘Stop that noise!’ website, posters and leaflets, exposure to excessive levels of noise can also exacerbate employees’ stress and increase the probability of accidents, among other risks.

To promote these messages and good practice solutions to as wide an audience as possible, the Agency’s network of national focal points supported and coordinated numerous events across Europe, from training seminars to noise measurement campaigns. We also ran our annual good practice awards for innovative and practical ways to tackle noise at work.

At the closing event in Bilbao, where Vladimír Špidla, European Commissioner for Employment, Social Affairs and Equal Opportunities, gave the keynote speech, there was a special focus on the dilemma of managing noise in the entertainment industry.

RISK OBSERVATORY IDENTIFIES EMERGING PHYSICAL RISKS



The growing prevalence of technology at the workplace is exposing workers to a range of concurrent risks, from musculoskeletal disorders (MSD) to stress, according to the first report from the Agency’s newly established Risk Observatory.

Set up in 2004, the Observatory’s main role is to identify OSH trends in Europe, as well as new and emerging risks, drawing on over 100 different national and European data sources, together with the knowledge and expertise of leading OSH specialists.

In its first report, *Expert forecast on emerging physical risks related to occupational safety and health*, the Observatory has pinpointed a series of physical risks that are becoming increasingly common at work. These range from lack of physical activity in the workplace and combined exposure to MSD and psychosocial stress, to thermal discomfort impeding workers’ well-being and safety behaviour and insufficient protection of high-risk groups, including migrant workers, against long-standing ergonomic risks.

Two clear themes emerge from the report, which is based on the knowledge and experience of over 60 OSH experts. First, many — but by no means all — of the risks are related to the use of computers and other new complex technologies, which often require employees to spend long periods of time immobile at their workplace — and contribute to MSDs and varicose veins, or to perform complex, mentally-demanding tasks, leading to stress and augmenting the chances of human errors and accidents.

The second and more pronounced theme is that many of the challenges that are emerging involve multi-factorial risks. In call centres for instance, staff often have un-ergonomically designed work stations, inadequate headsets and also have to contend with high levels of background noise, little control over their jobs, conflictual relationships with customers and significant time pressures.

The full report, plus a summary factsheet, is available on the Agency’s website.



HEALTHY WORKPLACE INITIATIVE TARGETS EU-10, PLUS ROMANIA AND BULGARIA

Our drive to help the 10 latest EU Member States, Romania and Bulgaria develop a preventive OSH culture moved up a gear with the launch of the healthy workplace initiative.

The initiative is designed to raise awareness in these countries of OSH essentials, such as the need to conduct risk assessments and involve the workforce in any OSH plans, as well as to transfer 'good practice' knowledge.

There will be an especially strong emphasis on raising OSH levels in the small- to medium-sized enterprises (SMEs), which account for 72 % of these countries' workforces.

Together with our focal points in the EU-10, Romania and Bulgaria, we will be developing multilingual campaign materials to promote a preventive culture in their respective countries. This will include a regional seminar series, a dedicated website, posters, leaflets, media relations and advertising, coordinated by the Agency with the support of a central marketing agency in order to leverage economies of scale and ensure a consistent strategic focus.

AWARD-WINNING IMPROVEMENTS TO WEBSITE

Our website has been revamped, enabling visitors to access an unrivalled source of OSH information through a single global portal and to search the site more quickly and easily.

Relaunched in September 2005, using the latest open-source Internet technology, the multilingual site includes a number of new facilities, including the ability to customise pages to suit individual needs and to search by sector, risk and topic. It also allows our focal points to edit content on their mirror sites without requiring specialist web skills.

In addition, the Agency has introduced new web features on subjects such as agriculture and noise that provide all the relevant information and links clearly signposted on a single page, providing a simple and convenient 'one-stop-shop' of OSH information.

These and other developments won the site an international information industry award for its 'innovation in content management'.



1

OVERVIEW OF HOW THE AGENCY AND ITS PARTNERS OPERATE



The Agency's role is to act as a catalyst for developing, collecting, analysing and disseminating information that will improve the state of occupational safety and health (OSH) in Europe.

As a tripartite EU organisation, based in Bilbao, Spain, our partners include representatives from the three key decision-making groups in the EU, as well as in the EFTA/EEA countries (Iceland, Lichtenstein, Norway, Switzerland) and acceding (Bulgaria, Romania) and candidate countries (Turkey and Croatia). These include:

- trades unions
- employers' associations
- governments.

We also work with the European Commission and other EU institutions. With such a broad spectrum of partners, we not only ensure a balanced and impartial perspective, but also leverage the collective expertise and knowledge of the EU and beyond. To capitalise on these strengths, we perform four main functions, outlined below.

Identifying and developing strategic priorities

- The **governing board** sets the Agency's goals and strategy, including the identification of priority OSH issues where further information or activity is required. It is made up of Member State representatives from each of the three stakeholder groups — governments, workers and employers, as well as three European Commission representatives.
- The **bureau** oversees the Agency's operational performance. Composed of the chairperson and three vice-chairs, along with one coordinator and one additional participant from each of the abovementioned interest groups and one additional Commission representative. The **bureau** meets four times a year.
- The **director** is responsible for the day-to-day running of the Agency, including all financial, administrative and personnel matters.



Coordinating and disseminating information in conjunction with our partners

- Focal points in more than 30 countries, including all 25 Member States, coordinate and disseminate information from the Agency within their national boundaries, as well as provide feedback and recommendations. As well as running national websites, they manage tripartite networks which play a vital role in realising the Agency's information and campaigning activities at Member State level. Typically our focal points are the lead OSH organisations in their respective countries and act as the Agency's representatives at national level. There are also focal points in the EFTA/EEA, acceding and candidate countries.

Providing expert advice on OSH issues, methods and data collection

- Expert groups provide advice on specific OSH issues identified by the board and on how the necessary data and research can be collected. They also evaluate the data once they have been collected and analysed, prior to their dissemination, ensuring quality control.

Collecting and analysing data

- Topic centres link together consortia of national safety and health institutions to collect and analyse existing European, international and national data to support key areas of our work programme.

An amending regulation ((EC) No 1112/2005) of the Council's founding regulation was published in the Official Journal in July 2005. It introduced several changes to the Agency's governance following EU enlargement and strengthens the Agency's role supporting the implementation of EU strategies on health and safety at work.



2.

BUILDING THE LINKS



The Agency collects and disseminates OSH information via a network of partners in Europe and beyond. This network is linked electronically, with the Agency's family of websites at its hub, providing one of the most comprehensive sources of online OSH information.

 PROMOTING GLOBAL NETWORK PARTNERSHIP

IN THE EU

New Brussels liaison office

The Agency has underlined its commitment to establishing stronger links with institutions at the heart of Europe by establishing a Brussels liaison office. As well as raising the Agency's profile within Brussels, its main role is to support and work with the Commission, European Parliament, major stakeholders such as social partners and other interested parties to ensure that OSH is taken into account in key policies and other areas. During the year, this included liaising with the Commission's Employment, Social Affairs and Equal Opportunities DG, and its antenna to encourage policymakers to integrate OSH into all policy areas, from agriculture and fisheries to transport.

The office has also been promoting OSH in the European social dialogue, at an inter-professional and sectoral level, providing information and support to the relevant social dialogue committees within the Commission. In addition, it has established close relationships with three key European Parliament committees — Employment and Social Affairs; Budget; and Budgetary Control — and worked with issues-based committees, such as the Education and Culture Committee in order to prepare the Agency's European Week 2006, which is focusing on young people.

Other activities carried out by our Brussels liaison office range from facilitating the European construction safety forum and dealing with enquiries from members of the public and the Brussels press to addressing high-level issues raised by embassies and lobbyists.

Providing fresh research perspectives for the Commission

During the year, we finalised our network's OSH research recommendations for the Commission's seventh framework programme. Eight aspects of the programme were identified where additional OSH research could make a valuable contribution. These range from 'Life sciences, genomics and biotechnology for health' to 'Information society technologies'. Following the submission of our proposals, the Commission fast-tracked our recommendations for further research into psychosocial hazards and issued six calls for proposals for research under the sixth framework programme.



Maintaining close relationships with the European Parliament



Through presentations and other events, we have kept the European Parliament abreast of the latest developments in OSH. This included inviting MEPs to participate in our seminars, such as our A+A Düsseldorf seminar on the role of OSH in the Lisbon agenda, and a week-long exhibition in the Parliament's

Brussels headquarters as part of our European Week campaign, highlighting the risks of noise at work. In addition, a delegation from the Parliament's Employment and Social Affairs Committee visited the Agency's headquarters in Bilbao.



Commissioner Špidla and Hans-Horst Konkolewsky launch the "Stop that noise" campaign.

Preparing acceding and candidate countries

Supported by funding from the PHARE programme, the Agency continued to work with its new focal points in Bulgaria and Romania to ensure both these countries are up to speed with OSH systems and practices within the EU, once these two States join the EU. This has also given the Agency opportunities to learn new OSH practices from these countries and share these insights with our members through our network. In addition, Turkey and Croatia joined the Agency's focal point network.

Cooperation with other European organisations

To help us integrate OSH into education, we held discussions with the European Training Foundation in Turin. The Agency also continued to work with the European Foundation for the Improvement of Living and Working Conditions, based in Dublin. A new memorandum of understanding with the Foundation is being drawn up to foster closer cooperation. Furthermore, steps are being taken to further develop links and relationships with EU health and safety networks, such as Euroshnet (certification), Enshpo (practitioners organisations) and ENWHP (workplace health promotion).



BEYOND THE EU

Transatlantic cooperation strengthened

The Agency has teamed up with the National Institute for Occupational Safety and Health (NIOSH) in the USA to create a new joint OSH website (www.cdc.gov/niosh/usnetwork/). With the new website, which mirrors the structure and format of the Agency's existing sites, Europe and the USA will gain valuable insights into each region's approach to OSH, as well as the opportunity to pool and cross-fertilise ideas to make further progress together. The site will include information on OSH conferences in both regions. 'In today's global economy such cooperation and partnership is not only a need, it is a must,' said Dr Max Lum, Director of the Office of Health Communication, NIOSH, when the site was launched in July 2005.

In addition, the Agency's joint website with the OAS (Organisation of American States) will soon be expanded to include the Pan-American Health Organisation, further strengthening our ties with Latin America and surrounding countries.

Further headway in Asia

The South Korean Safety and Health Agency (KOSHA) has joined our network with a joint website. We also continued to enhance our joint website with the Japan International Centre for Occupational Safety and Health, a division of the Japan Industrial Safety and Health Association.

Other developments

The Agency reached an agreement with the International Commission on Occupational Health (ICOH) to share information online as well as work on areas of joint interest. Discussions are also underway with the Russian Ministry of Labour to establish a joint website, expected to go live in 2006.



3.

COMMUNICATING KNOWLEDGE —
YOUR LINK TO SAFETY AND HEALTH AT WORK

PROVIDING OSH INFORMATION ON THE INTERNET

Website wins international award

Our website won a prestigious international information industry award in 2005 for its 'innovation in content management'. See the section 'Improving web facilities', below, for details of how we have kept our site at the cutting edge of web developments.

Enriching our online content

In 2005, we continued to expand the breadth and depth of information available on our website. Major additions included a new feature on OSH in agriculture, the launch of our online Risk Observatory and the consolidation of various articles, links and other information dealing with the business aspects of OSH, including its role in corporate social responsibility (CSR) and economic incentives to encourage firms to enhance OSH standards. We also introduced a pioneering feature on noise that enables visitors to access all the information on this subject through a single entry point. This will be the template for future topics.

In addition, we produced a special feature on the OSH risks of avian flu within days of this issue becoming a major concern in Europe, underlining the Agency's ability to respond rapidly to developments.

The 10 most frequently downloaded reports — many of them downloaded more than 40 000 times during the year — included:



- research on work-related stress
- corporate social responsibility and safety and health at work
- the practical prevention of risks from dangerous substances at work
- health and safety campaigning
- accident prevention in practice
- SME funding scheme 2003–04
- gender issues in safety and health at work
- how to tackle psychosocial issues and reduce work-related stress
- work-related neck and upper limb musculoskeletal disorders.



An eighty-five per cent increase in visitor numbers

For the second successive year, visitor numbers to our site nearly doubled, increasing by 85 %, compared with 2004, indicating increasingly strong interest in the Agency's online content. Some of the most popular parts of our site included our dedicated European Week site and good practice pages, as well as our features on construction and dangerous substances.

IMPROVING WEB FACILITIES

Single, state-of-the-art global portal launched

At the World Congress on Safety and Health, we launched a more flexible and technologically sophisticated website, with a single address (or 'URL'), giving the OSH community, businesses and other stakeholders a quick and convenient global portal to OSH information and expertise from around Europe and other parts of the world. Believed to be the biggest portal of its kind, the site uses open source technology, enabling visitors to search our database by risk types, sectors and other categories, plus customise the information. Other advantages of this technology include easier management of language issues and the facility for our national focal points to easily edit content themselves, ensuring their material is kept up-to-date. Supported by a thesaurus in 20 languages, you can also choose the language of the website as soon as you enter.

More systematic promotion of our online facilities

Banners, teasers and other online marketing tools are being used more systematically to draw attention to the Agency's website and attract more visitors, a strategy that appears to have paid off, reflected in the steep increase in traffic to the site.



OSHmail made more accessible

We redesigned the look and layout of our monthly electronic newsletter, *OSHmail*, to make it easier for readers to navigate the publication and glean the key points. Over 28 000 people now subscribe to this online publication.

COMPLEMENTARY COMMUNICATION

Media relations

During the year the Agency produced and distributed 16 news releases. Subjects ranged from our 'Stop that noise!' European Week campaign, to the latest findings from our Risk Observatory, work safety in an enlarged Europe and news about OSH standards in SMEs. Following the pilot outsourcing of media support in nine EU Member States for the European Week campaign to local PR companies, the success of this initiative will be evaluated in 2006.



Publications

To cater to the needs of individuals and organisations who do not have regular access to the Internet, or who prefer paper-based documents, we continue to print a range of reports, magazines and other publications. During the year, we produced and distributed some 2 million printed publications in up to 20 languages including five new factsheets, focusing on noise-related issues to support our European Week campaign, a magazine, a new corporate brochure and leaflet, and various reports.

To enable the EU-10 to access and benefit from the Agency's previous publications, we also translated a number of reports, good practice guides and other documents into these countries' official languages, including materials on health and safety campaigning.

In addition, we produced working papers on 'Mainstreaming gender into occupational safety and health' and 'Priorities for occupational safety and health research in the EU-25'.

External events

The Agency continued to raise its profile and discuss major issues with key stakeholders through a variety of external events, in Europe and beyond. In 2005, these ranged from co-hosting a European conference on 'Relaunching Lisbon: the role of workplace health and safety' with the organisers of the A+A event in Düsseldorf, to participating in the XVIIth World Congress on Safety and Health at Work in Orlando, USA.

CAMPAIGNING — EUROPEAN WEEK FOR SAFETY AND HEALTH AT WORK

EW 2005 — 'Stop that noise!'

Across virtually every sector, from finance and healthcare to the entertainment and manufacturing industries, noise remains a major safety and health issue. In fact, it has been estimated that up to 30 % of all employees in the EU are exposed to high levels of noise for more than a quarter of their working time. In many cases this can lead to stress, noise-induced hearing loss — one of the most common occupational diseases in Europe, along with dermatitis and musculoskeletal disorders — and other direct and indirect impacts.

To highlight these risks, as well as the preventive measures that can be taken, our 2005 European Week on Safety and Health at Work (24–28 October 2005) focused on noise, using the tagline 'Noise at work — it can cost you more than your hearing.' The campaign was also used to draw attention to employers' new responsibilities under a new directive (Directive 2003/10/EC), which sets minimum health and safety standards for workers exposed to noise, effective from 15 February 2006.

Supported by every EU Member State, as well as all EFTA/EEA, acceding and candidate countries, the campaign used a variety of channels to disseminate information and key messages. These ranged from posters and



leaflets to factsheets, an information pack in all official EU Member State languages and a dedicated, multilingual EW 2005 website. Millions of leaflets and other campaign materials were distributed throughout Europe. In addition, our network of national focal points supported and coordinated numerous local events across the EU, from training seminars to site inspections.

Record-breaking good practice awards

A record 19 EU countries submitted entries for our annual good practice awards, which, in 2005, focused on novel solutions to reduce the risks of noise at work. Overall, we received 32 entries and the 19 award-winning and commended good practices are each concisely described in a new publication, *Prevention of risks from occupational noise in practice*. Award-winning initiatives included a Swedish scheme to reduce noise levels in small music clubs and a project in France to limit noise when manufacturing prefabricated concrete units for the construction industry. There were also good practice noise-reduction and measurement projects for the agriculture, energy and cleaning sectors.

EW 2006 targets young workers



Europe's 58 million young workers, aged 18–24, will be the focus of our 2006 European Week campaign. According to Eurostat, employees in this age group are 50 % more likely to have accidents at work than any other age group. Many young workers already report suffering work-related aches and pains — back ache is not just the preserve of older workers — and they can suffer bullying and harassment due to their age and relatively low status at work. These and other risks tend to be compounded by the lack of experience and OSH knowledge of young workers, one of the many issues the Agency intends to address in its EW 2006 campaign, under the slogan 'Safe Start'.



4

DEVELOPING KNOWLEDGE — SUPPORTING
POLICY-MAKING AND IMPLEMENTATION

NEW PREVENTION STRATEGIES AND POLICIES — NEEDS AND IMPACTS

Understanding the economic value of OSH

One of the most effective ways to encourage businesses to embrace OSH more fully and systematically is to provide solid empirical evidence that it can help them sharpen their competitive edge. Although numerous studies have analysed the link between OSH and economic performance, these have not been consolidated at a European level. To fill this gap and provide a strong and coherent business case for OSH, the Agency is now pooling relevant research from around Europe and analysing the findings within a common, integrated framework. One of the first fruits of this process was the creation of a web feature that brings together many of the most important insights into OSH and economic performance, including information on OSH and economic incentives, as well as OSH and corporate social responsibility, among other issues.

PROMOTING A PREVENTIVE SAFETY AND HEALTH CULTURE

Fostering a preventive culture in the EU-10, plus Romania and Bulgaria

Over the last 10 years the Agency has built up a wealth of OSH knowledge, especially for tackling the problems in small- to medium-sized enterprises (SMEs). During 2005, we launched the healthy workplace initiative to share this information, including good practice examples and principles, with the 10 Member States that joined the EU in 2004, as well as to learn from these States' OSH experiences. The initiative, which will also target the two acceding countries, Bulgaria and Romania, has two key components:

- **raising awareness of OSH essentials, focusing on four basic principles:** risk assessment, prevention at source, workforce participation, and employer's responsibilities;
- **promoting health and safety in SMEs:** SMEs account for 72 % of employment in the EU 10 Member States, compared with 66 % in the EU-15, and have an above-average incidence of accidents and other OSH-related problems.

To support these two objectives, the Agency took a number of steps in 2005, including developing a communications strategy to reach SMEs. Content for the communications campaign was also developed by a dedicated topic centre. This includes generic risk assessment tools as well as tools for specific hazards and sectors, such as construction and agriculture. In addition, there will be a strong focus on hot topics such as biological hazards, violence at work and integrating employees with disabilities. To facilitate





knowledge transfer, the Agency also translated a large number of its existing publications into the EU-10's national languages.

Focusing on young people — EW 2006

Work has started on preparing materials for the European Week 2006, which will focus on young workers. This will include a range of factsheets targeted at employers, supervisors, young workers and parents, and those involved in developing and providing vocational training materials

and courses. A fun and innovative new interactive website (<http://ew2006.osha.eu.int>) has also been put together, including short animations, quizzes and other devices to stimulate the interest of the young. Other support materials in the pipeline include a special 'young people and OSH' edition of the Agency's magazine and a new report, including case studies and other practical advice to help foster a preventive OSH culture among the young. The Agency also continued working on mainstreaming OSH into education. During the year, for example, our contact group had its third meeting to provide input for the campaign and to find ways to involve stakeholders in the education sector.

Addressing the needs of an ageing workforce

As Europe's workforce ages, the profile of OSH-related injuries and ill-health is altering. For example, older employees are more likely to have musculoskeletal problems: 70 % of men and 80 % of women over the age of 50 who carry heavy loads suffer from back problems. To find ways round these difficulties, as well as avoid the possibility of age-related discrimination at work, our 'Ageing workforce and OSH' project is collecting information on ageing and OSH from the Agency's network of focal points, including examples of good practice. These insights, together with other data, will be used by our new Working Environment Topic Centre to produce a comprehensive overview of the situation, as well as factsheets and a special web feature, expected to be launched in 2006.

Good practice guidelines for the agriculture sector

More than 10 million people in Europe — around 5.5 % of the region's labour force — work in agriculture. Unfortunately, despite its size and economic importance, this sector has one of the worst OSH track records, including about 600 fatalities a year and one of the highest accident rates, typically 30 % above the European average. To alleviate this problem and enable this sector to realise its full social and economic potential, the Agency has produced a special agriculture good practice section on its website, providing advice on a variety of topics, such as child safety and pesticides, as well as good practice case studies and links to other sources of information

Evaluation confirms importance of SME funding scheme

An independent evaluation of the Agency's SME funding schemes, which supported 142 projects between 2001 and 2004, concluded that 'in relation to national and other EU programmes, the (schemes) demonstrated considerable Community added value, especially where the projects have had a



transnational dimension.' Although only 142 projects were funded, at a cost of EUR 11.7 million, it is estimated that these reached 1.5 million SMEs via leaflets, website materials, training and other initiatives. According to the Centre for Strategy and Evaluation Services, which carried out the evaluation, most of these projects would not have gone ahead without the Agency's support. Moreover, the centre's analysis revealed that the impacts of these projects would continue to be felt in the medium to long term, long after the funding for each project had ceased.

ANTICIPATING CHANGE

Risk Observatory highlights emerging physical risks

The first report from our Risk Observatory, entitled *Expert forecast on emerging physical risks related to occupational safety and health*, has identified the main emerging physical risks at work and the trends that are driving them. Based on a survey of over 60 safety and health experts in 14 European countries and the USA, some of the risks pinpointed in the report include lack of physical activity in the workplace and the increasing complexity of new technologies.



In a growing number of cases, note the authors of the report, employees are exposed to a variety of risks simultaneously. In call centres, for instance, staff often have unergonomic work stations, inadequate headsets and also have to contend with high levels of background noise, little control over their jobs, conflictual relationships with the customers and significant time pressures. This combination of risks, claims the report, can lead to a variety of health and safety issues, from musculoskeletal disorders and varicose veins, to voice disorders, stress and burnout.

In addition to the new report, the Observatory provides a range of online information on noise exposure and hearing loss, as well as a review of OSH monitoring systems (<http://riskobservatory.osha.eu.int>). Forthcoming additions to the site will include: forecasts of emerging human, social and organisational risks, as well as chemical and biological risks, and thematic sections on accidents, stress and occupational diseases, focusing on specific sectors and groups of workers.



5.

ADMINISTRATIVE ACTIVITIES

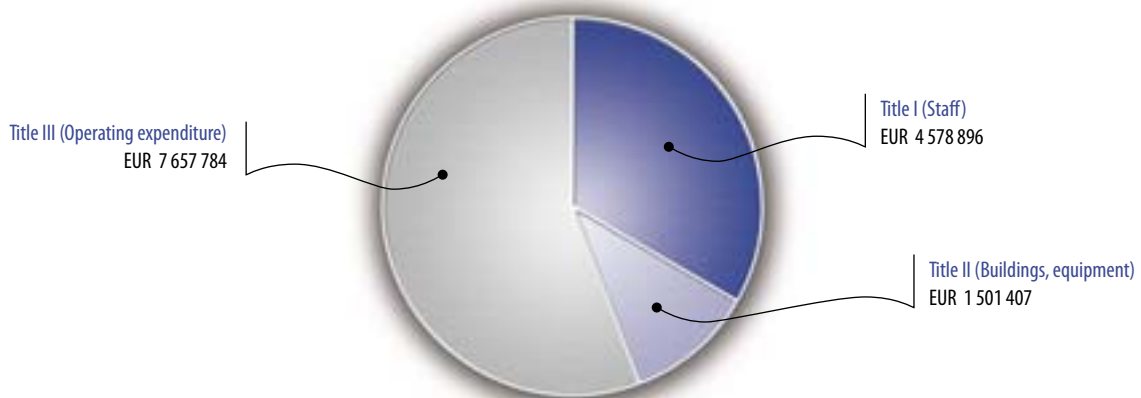


FINANCIAL MANAGEMENT SYSTEMS

The Agency's total budget, as approved, was financed from the following contributions:

Sources of revenue	Amount (EUR)
European Community subsidy	13 200 000
Phare programme	357 784
Other subsidies	180 303
Total	13 738 087

Budgeted expenditure by title in 2005 (in EUR) was allocated as follows:



Of the EUR 13.74 million available in 2005, approximately 89 % was committed by the end of the year. An additional 6 % was set aside to regularise previous years' financial results.

The European Parliament gave discharge to the Agency for its 2004 budget at its meeting on 30 January 2006. In addition, the Court of Auditors' report for 2004 states that the transactions underlying the Agency's annual accounts, taken as a whole, are legal and regular.

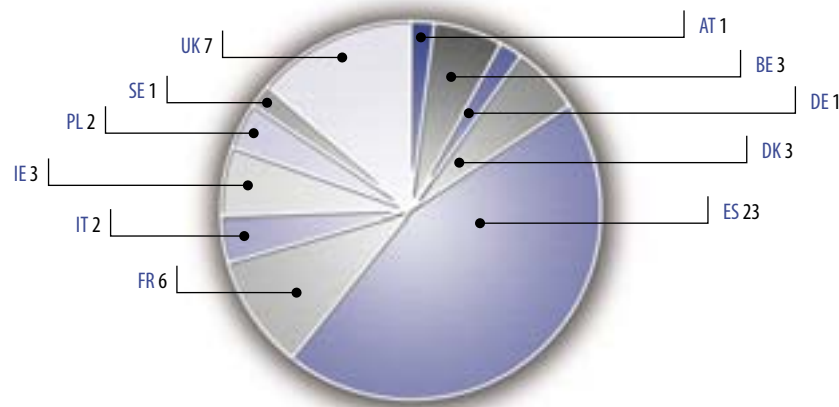


PERSONNEL MANAGEMENT

In 2005, five temporary agents left the Agency while six new temporary agents were recruited. By the end of the year, the staff composition was the following.

Category	Male	Female	Total
Temporary agents (A)	11	6	17
Temporary agents (B)	5	6	11
Temporary agents (C)	1	3	4
Contractual staff agents	2	11	13
Local staff agents	0	3	3
Auxiliary agents	2	0	2
Seconded national experts	0	2	2
Total	21	31	52

The distribution by nationality was as follows.



Other changes in the composition of staff reflect internal promotions within the Agency, as well as the conversion of local staff to contractual staff agents as required by the new staff regulations of the European Commission. A total of 14 local staff agents chose to have their statute changed to that of contractual agents. This change took effect as of 1 May 2005.

THE HEALTH AND SAFETY COMMITTEE

In 2005, the Health and Safety Committee provided health and safety inductions for new staff and liaised closely on the revision of the emergency plan with Mutua Vizcaya Industrial, the Agency's occupational safety and health consultancy service.



INFORMATION AND COMMUNICATION TECHNOLOGY (ICT)

ICT made significant progress during the year. In addition to the running of daily operations, the following was also accomplished:

- progress in implementation of several ICT projects (including launching of calls for tenders);
- bringing into operation a new data centre to extend the physical space of ICT infrastructure and to ensure additional security and availability of service (Phase 1);
- administration and maintenance of 3G application environment for the Agency's website;
- upgrade in Internet capacity;
- upgrade in the Agency's software applications;
- installing new equipment, including computers, printers and photocopiers.

DOCUMENTATION

During 2005, the Agency documentary circuit and paperless office project were improved by means of:

- continued development of Adonis, the Agency's document registration and handling system, and subsequent managing of workflow and document management system;
- registration of 14 321 incoming mail and outgoing mail records;
- review and update of each unit's classification plan and the filing, archiving and retrieval of paper archives as well as management of storage and safekeeping contract;
- management and development of the project of public access to the Agency's internal documents;
- managing the information and documents (books, periodicals, databases) performing the process of receipt, recording and storage.

OTHER ADMINISTRATIVE ISSUES

In addition to general support to the administration of the Agency, the Resource and Service Centre Unit was also involved in:

- adoption of financial implementing rules, which developed recently approved financial regulations;
- adoption of staff implementing rules by analogy to the Commission, developing new staff regulations;
- improvements to the Agency's premises;
- development of internal management systems, including procurement and contract management.



2005

Annual Report



Annexes

ANNEX
1MEMBERSHIP OF THE GOVERNING BOARD
(DECEMBER 2005)

The Agency's governing board is made up of representatives of each of the 25 Member States' governments, employer and employee organisations, together with three representatives from the European Commission. In addition, four observers are invited — two from the European Foundation for the Improvement of Living and Working Conditions, and one each from the ETUC and UNICE.

GOVERNMENTS

Member	Country	Alternate
Dr G. Breindl	Austria	Dr E.-E. Szymanski
Mr M. Heselmans	Belgium	Ms Nicole Dery <i>Awaiting official appointment</i>
Mr L. Nicolaidis	Cyprus	Mr M. Kourtellis
Mr P. Simerka	Czech Republic	Ms D. Kubickova
Mr J. Jensen	Denmark	Ms C. Skjoldager
Mr T. Kaadu	Estonia	Ms E. Rünkla
Mr M. Hurmalainen	Finland	Mr E. Yrjänheikki
Mr R. Piccoli	France	<i>Awaiting new name</i>
Mr U. Riese	Germany	Dr K.-H. Grütte
Mr A. Christodoulou	Greece	Ms M. Pissimissi
Mr A. Békés	Hungary	Ms M. Groszmann
Mr D. Kelly	Ireland	<i>Awaiting new name</i>
Mr P. Onelli	Italy	Ms A. M. Faventi
Mr R. Lūsis	Latvia	Ms J. Kanca
Ms A. Sabaitiene	Lithuania	Mr G. Cepas
Mr P. Weber	Luxembourg	Mr R. Huberty
Dr M. Gauci	Malta	Mr D. Saliba
Mr D. Podgórski	Poland	<i>Awaiting new name</i>



Member	Country	Alternate
Dr J. Veiga e Moura	Portugal	Mr E.R. Leandro
Mr M. Sukovsky <i>Awaiting official appointment</i>	Slovakia	Ms E. Bartunková
Ms T. Petricek	Slovenia	Mr B. Brezovar
Mr J. Pinilla Garcia	Spain	Mr M. Velázquez
Dr B. Remaeus <i>Chairperson</i>	Sweden	Mr B. Barrefelt
Mr R. Feringa	The Netherlands	Mr M. den Held
Ms E. Hodkinson	United Kingdom	Mr M. Darvill

EMPLOYERS

Member	Country	Alternate
Ms C. Schweng <i>Vice-Chairperson</i>	Austria	Dr H. Brauner
Mr A. Pelegrin	Belgium	Mr K. de Meester
Ms. C. Vasila <i>Awaiting official appointment</i>	Cyprus	<i>Awaiting new name</i>
Mr M. Burisín	Czech Republic	Mr F. Hrobský
Mr A. J. Pedersen	Denmark	Mr T. P. Nielsen
Mr I. Link <i>Awaiting new name</i>	Estonia	Ms K. Kibe
Dr P. Levy	Finland	Mr A. Mähönen
Mr T. Holtmann	France	Ms N. Buet
Mr T. Holtmann	Germany	Mr H. Bender
Mr P. Kyriakongonas	Greece	Mr E. Zimalis
Mr J. I. Kovács	Hungary	Mr A. Szabadkai
Mr T. Briscoe	Ireland	Mr K. Enright
Mr L. Casano	Italy	Mr M. Fregoso
Mr E. Korcagins	Latvia	Ms I. Upzare
Ms L. Sirvydiene	Lithuania	Mr J. Guzavicius
Mr F. Engels	Luxembourg	Dr F. Metzler
Mr J. Delia	Malta	Mr J. Scicluna
Ms J. R. Janicka	Poland	Mr J. Mecina
Mr M. M. Pena Costa	Portugal	Mr J. Costa Tavares
Dr M. Kiralvarga	Slovakia	Mr J. Uherek
Ms N. Globocnik	Slovenia	Ms A. Serazin



Member	Country	Alternate
Ms P. Iglesias	Spain	Mr P. Teixidó Campás
Mr E. Jannerfeldt	Sweden	Ms Bodil Mellblom
Mr J. J. H. Koning	The Netherlands	Ms C. C. Frenkel
Dr J. Asherson	United Kingdom	Mr B. M. Warman

WORKERS

Member	Country	Alternate
Ms J. Lischka <i>Awaiting official appointment</i>	Austria	Ms R. Czeskleba
Mr H. Fonck	Belgium	Mr F. Philips
Ms O. Poulida	Cyprus	<i>Awaiting new name</i>
Mr L. Pomajbík	Czech Republic	Mr V. Altner
Mr J.-K. Frederiksen	Denmark	Ms L. Jacobsen
Mr A. Soon	Estonia	Mr P. Ross
Ms R. Perimäki-Dietrich	Finland	Ms. R. Työljärvi
Mr G. Seitz	France	Mr D. Olivier
Ms M. Schröder	Germany	Mr M. Angermaier
Mr I. Adamakis	Greece	Mr I. Konstantidinis
Mr P. Gergely	Hungary	Mr K. György
Mr F. Whelan	Ireland	Mr S. Cronin
Ms G. Galli	Italy	Mr D. Alhaique <i>Awaiting official appointment</i>
Mr Z. Antapsons	Latvia	Mr M. Puzuls
Ms G. Mozura	Lithuania	Mr R. Kumpis
Mr A. Giardin	Luxembourg	Mr M. Goerend
Mr J. Gerada	Malta	Mr S. Sammut
Mrs I. Pawlaczyk	Poland	Mr L. Staszak
Mr L.F. Do Nascimento Lopes <i>Vice-Chairperson</i>	Portugal	Mr A. Farias
Mr P. Rampásek	Slovakia	Mr J. Bobela
Ms L. Böhm	Slovenia	Mr V. Svab
Mr T. López Arias	Spain	Mr J. García
Mr S. Bergström	Sweden	Mr B. Sjöholm
<i>Awaiting new name</i>	The Netherlands	Mr A. Woltmeijer
Mr H. Robertson	United Kingdom	Mr T. Mellish



EUROPEAN COMMISSION

Member	Alternate
Mr B. Jansen <i>Vice-Chairperson</i> Employment, Social Affairs and Equal Opportunities DG	Mr J. R. Biosca de Sagastuy Employment, Social Affairs and Equal Opportunities DG
<i>Awaiting new name</i>	Dr A. Degrand-Guillaud Employment, Social Affairs and Equal Opportunities DG
<i>Awaiting new name</i>	<i>Awaiting new name</i>

OBSERVERS

Member	Alternate
Mr J. Karppinen European Foundation for the Improvement of Living and Working Conditions	Mr W. Buschak European Foundation for the Improvement of Living and Working Conditions
Mr R. Schmidt-Rudloff Chairperson of the Board of the European Foundation for the Improvement of Living and Working Conditions	
Ms N. Waltke, Coordinator UNICE	Ms V. Corman CNPF
Mr W. Cerfeda, Coordinator ETUC	



ANNEX 2.

ORGANISATIONAL PLAN OF THE AGENCY (DECEMBER 2005) (UPDATE AT 1 JANUARY 2006 (*))



Governing board

▶ Bureau

▶ Director

▶ Network Secretariat

- Network management
- Strategic planning
- Legal adviser
- Brussel's liaison

▶ Resource and Service Centre

- Finance
- Accounts
- Personnel
- Documentation
- Information and communication technologies
- General services

▶ Information and Communication Unit

- Electronic communications
- Promotion/media relations
- Publications/events
- European week

▶ Working Environment Unit

- Good safety and health practice — systems and programmes
- Research on work and health
- Risk Observatory



(*) A further reorganisation of the Agency's OSH activities was implemented on 16 February 2006. For further information, please refer to the Agency's website.

ANNEX
3.STAFF LIST BY UNIT
(AS AT 31 DECEMBER 2005)

DIRECTORATE

Mr Hans-Horst Konkolewsky (DK), Director
Ms Irune Zabala (ES), Secretary

NETWORK SECRETARIAT

Mr Jesper Bejer (DK), Network Manager
Ms Brenda O'Brien (IE), Liaison Officer
Ms Elena Ortega (ES), Legal Advisor
Mr Finn Sheye (DK), Network Manager
Ms Marta Urrutia (ES), Network Manager (SNE from 'Instituto Nacional de Seguridad e Higiene en el Trabajo')
Mr Ingemar Sternerup (SE), Assistant Network Manager
Ms Dagmar Radler (DE), Secretary
Ms Usua Uribe (ES), Secretary

INFORMATION AND COMMUNICATION UNIT

Mr Andrew J. A. Smith (UK), Head of Unit
Ms Françoise Murillo (FR), Senior Project Manager
Mr Peter Rimmer (UK), European Week 2006 Project Manager
Mr Bruno Thiebaud (FR), Communication Manager
Mr Marek Kosarczyn (PL), Assistant Information Manager
Ms Michelle Kruger (IE), Assistant Information Manager
Mr Juan Lacort (ES), Assistant Information Manager
Ms Paola Piccarolo (IT), Assistant Information Manager
Mr Bernardo Varas (ES), Finance Officer
Ms Xenia García (ES), Clerical Officer (publications)
Ms Ingrid Poncelet (BE), Clerical Officer (promotion)
Ms Mónica Azaola (ES), Secretary
Ms Estibaliz Martínez (ES), Secretary
Mr Gorka Moral (ES), Webmaster
Ms María José Urkidi (ES), Secretary



WORKING ENVIRONMENT UNIT

Mr Eusebio Rial-González (UK), Head of Unit
Mr William Cockburn (UK), Project Manager
Ms Sarah Copsey (UK), Project Manager
Mr Gregory Haywood (UK), Project Manager
Ms Elke Schneider (AT), Project Manager
Mr Tim Tregenza (UK), Project Manager
Ms Emmanuelle Brun (FR), (SNE from 'HVBSG')
Ms Joanna Kosk-Bienko (PL), Assistant Project Manager
Ms Mónica Vega (ES), Secretary
Ms Estíbaliz Vidart (ES), Secretary

RESOURCE AND SERVICE CENTRE

Mr José García-Blanch (ES), Head of Resource and Service Centre
Mr Massimo Capra (IT), ICT Manager
Ms Carla van Hoyweghen (BE), Human Resources Manager
Mr Juan Carlos Del Campo (ES), Accountant
Ms Lila Adib (FR), Assistant ICT Manager
Mr Xabier Altube (ES), Assistant ICT Manager
Ms Caroline Georges (FR), Assistant Human Resources Manager
Ms Aisling O'Neill (IE), Finance Officer
Mr Alexandre Herte (BE), Clerical
Ms Pascale Turlotte (FR), Clerical
Ms Mari Carmen de la Cruz (ES), Administrative Assistant
Ms Iraide Estrataetxe (ES), Documentalist
Ms Silvia Grados (ES), General Services Officer
Ms Begoña Graña (ES), Secretary
Ms Berta Lejarza (ES), Secretary
Mr José Ignacio Sánchez (ES), ICT Assistant
Ms Susana Bilbao (ES), Assistant Documentalist



ANNEX 4

FOCAL POINTS (DECEMBER 2005)



Focal points, in more than 30 countries, coordinate and disseminate information from the Agency within their individual countries, as well as provide feedback and recommendations. Typically the lead OSH organisation in their respective countries are the Agency's official representatives at national level. They contribute to the development of the Agency's information services and website, which links together all 32 focal point websites, plus others. As well as the 25 EU Member States, focal points have also been established in the four EFTA/EEA countries of Switzerland, Iceland, Liechtenstein and Norway and the three EU acceding and candidate countries.

FOCAL POINTS OF THE EU MEMBER STATES

Austria

Bundesministerium für Wirtschaft und Arbeit
Sektion IX, Zentral-Arbeitsinspektorat
Favoritenstrasse 7
A-1040 Wien
Contact person: Ms Martina HÄCKEL-BUCHER
Tel. (43-1) 711 00
E-mail: martina.haeckel-bucher@bmwa.gv.at

Belgium

Federal Public Service Employment, Labour and
Social Dialogue
Ernest Blerotstraat 1
B-1070 Bruxelles
Contact person: Mr Willy IMBRECHTS
Tel. (32-2) 233 41 11
E-mail: willy.imbrechts@meta.fgov.be

Cyprus

Department of Labour Inspection
Ministry of Labour and Social
Insurance
12 Apellis str.
CY-1493 Nicosia
Contact person: Mr Leandros NICOLAIDES
Director
Tel. (357) 22 30 03 30
E-mail: director@dli.mlsi.gov.cy

Czech Republic

Department of Occupational Safety and Labour
Environment
Ministry of Labour and Social Affairs
Na Poricnim pravu 1
128 01 Prague 2
Contact person: Ms Daniela KUBICKOVA
Director
Tel. (42-02) 21 92 23 44
E-mail: daniela.kubickova@mpsv.cz



Denmark

Arbejdstilsynet
Landskronagade 33
Postboks 1228
DK-0900 Copenhagen
Contact person: Mrs Tove LOFT
Tel. (45) 70 12 12 88
E-mail: tol@at.dk

Estonia

Labour Department
Ministry of Social Affairs
29, Gonsiori
EE-15027 Tallinn
Contact person: Mr Tiit KAADU
Director
Tel. (37-2) 626 97 80
E-mail: tiit.kaadu@sm.ee

Finland

Ministry of Social Affairs and Health
Department for Occupational Safety and Health
PO Box 556
FIN-33101 Tampere
Contact person: Dr Erkki YRJÄNHEIKKI
Tel. (358-9) 160 01
E-mail: erkki.yrjanheikki@stm.fi

France

Ministère de l'emploi, du travail et de la cohésion sociale
DRT
39-43 quai André-Citroën
F-75902 Paris Cedex 15
Contact person: Mr Robert PICCOLI
Tel. (33) 144 38 26 41
E-mail: robert.piccoli@drt.travail.gouv.fr

Germany

Bundesministerium für Arbeit und Soziales
Referat IIIb2 - Arbeitsschutz
Mauerstrasse 45-52
D-10117 Berlin
Contact person: Mr Reinhard GERBER
Tel. (49-0) 18 88 527-0
E-mail: reinhard.gerber@bmas.bund.de

Greece

Ministry of Employment and Social Protection
General Directorate of Working Conditions and Health
Pireos 40
GR-10182 Athens
Contact person: Mr Ioannis KOUMERTAS
Tel. (30) 10 321 41 05
E-mail: grhsa@otenet.gr

Hungary

OMMF-Hungarian Labour Inspectorate
Margit krt. 85
H-1024 Budapest
Contact person: Mr János GÁDOR
Tel. (36-1) 346 94 54
E-mail: gador@ommf.hu

Ireland

Health and Safety Authority
Euro Info Centre
Waterford Chamber of Commerce
George's Quay
Waterford
Contact person: Ms Siobhán RAFTER
Tel. (353-51) 31 11 38
E-mail: siobhan.rafter@waterfordchamber.ie

Italy

Istituto Superiore per la Prevenzione e Sicurezza del Lavoro
Via Alessandria 220 E
I-00198 Roma
Contact person: Mr Sergio PERTICAROLI
Head of Documentation, Information and Education Department
Tel. (39-06) 44 25 09 78
E-mail: perticaroli.doc@ispesl.it

Latvia

State Labour Inspectorate of the Republic of Latvia
38, Kr.Valdemara street
Riga, LV-1010
Contact person: Liene MAURITE
Tel. (371) 702 17 48
E-mail: liene.maurite@osha.lv



Lithuania

State Labour Inspectorate of the Republic of Lithuania
Algirdo street 19
LT-2006 Vilnius
Contact person: Ms Nerita SOT
International Relations Officer
Tel. (370) 52 60 34 72
E-mail: nerita@vdi.lt

Luxembourg

Inspection du Travail et des Mines
Boîte Postal 27
L-2510 Luxembourg
Contact person: Mr Paul WEBER
Directeur
Tel. (352) 478 61 50
E-mail: paul.weber@itm.etat.lu

Malta

Occupational Health and Safety Authority
17 Edgar Ferro' Street
Pieta' MSD 07
Contact person: Ms Romina RIECK ZAHRA
Tel. (356) 21 24 76 77/8
E-mail: romina.rieczahra@gov.mt

Netherlands

Dutch OSH Platform (Arbo Platform Nederland)
Postbus 718
NL-2130 AS Hoofddorp
Contact person: Mr Henk SCHRAMA
Tel. (31-23) 554 93 93
E-mail: h.schrama@arbeid.tno.nl

Poland

Central Institute
for Labour Protection-National Research
Institute
ul. Czerniakowska 16
PL-00-701 Warsaw
Contact person: Dr Wiktor Marek ZAWIESKA
Deputy Director for Technology and
Implementation
Tel. (48-22) 623 46 01
E-mail: wikli@ciop.pl

Portugal

Instituto para a Segurança, Higiene e Saúde no Trabalho
Avenida da República 84, 5º Andar
P-1600 - 205 Lisboa
Contact person: Ms Maria Manuela CALADO
CORREIA
Tel. (351) 217 92 70 00
E-mail: osha@idict.gov.pt

Slovakia

National Labour Inspectorate
Masarykova 10
PO Box C3
SK-041 33 Kosice
Contact person: Mr Tomas KADOUN
Tel. (421-55) 79 79 902
E-mail: osha@safework.gov.sk

Slovenia

Ministry of Labour, Family and Social Affairs
Department for Health and Safety at Work
Kotnikova 5
1000 Ljubljana
Contact person: Mrs Vladka KOMEL
Tel. (386-1) 369 77 00
E-mail: vladka.komel@gov.si

Spain

Instituto Nacional de Seguridad e Higiene en el Trabajo
c/Torrelaguna 73
E-28027 MADRID
Contact person: Ms Marta JIMÉNEZ AGUEDA
Tel. (34) 913 63 41 00
E-mail: mjimeneza@mtas.es

Sweden

Arbetsmiljöverket
SE-171 84 Solna
Contact person: Ms Elisabet DELANG
Tel. (46-8) 730 90 00
E-mail: arbetsmiljoverket@av.se



United Kingdom

Health and Safety Executive
 Rose Court 9SW
 2 Southwark Bridge
 London SE1 9HS
 United Kingdom
 Contact person: Ms Eleanor KEECH
 Tel. (44-0) 845 345 00 55
 E-mail: uk.focalpoint@hse.gsi.gov.uk

Observers

European Commission
 Rue de la Loi 200
 L-1049 Brussels
 Contact person: Ms Eleni DAPERGOLA
 Tel. (32-2) 299 11 11
 Fax (32-2) 295 01 38
 E-mail: eleni.dapergola@cec.eu.int

ETUC

Bld du Roi Albert II, 5, bte 7
 B-1210 Brussels
 Contact person: Mr Walter CERFEDA
 Tel. (32-2) 224 04 11
 Fax (32-2) 224 05 20
 E-mail: wcerfeda@etuc.org

Fédération des Entreprises de Belgique

Ravensteinstraat, 4
 B-1000 Brussels
 Contact person: Mr Kris DE MEESTER
 Tel. (32-2) 515 08 11
 E-mail: kdm@vbo-feb.be

FOCAL POINTS OF THE EFTA/EEA COUNTRIES

Iceland

Administration of Occupational Safety and Health
 Bildshofdi 16
 IS-110 Reykjavik
 Contact person: Ms Asa ASGEIRSDOTTIR
 Tel. (354) 550 46 00
 E-mail: asa@ver.is

Liechtenstein

Amt für Volkswirtschaft
 Gerberweg 5
 FL-9490 Vaduz
 Contact person: Mr. Robert HASSLER
 Tel. (423) 236 68 71
 E-mail: robert.hassler@avw.llv.li

Norway

Norwegian Labour Inspection Authority
 Statens hus
 N-7468 Trondheim
 Contact person: Mr Odd Einar JOHANSEN
 Tel. (47) 73 19 97 00
 E-mail:
 odd.einar.johansen@arbeidstilsynet.dep.no

Switzerland

SECO-Staatssekretariat für Wirtschaft
 Ressort Grundlagen Arbeit und Gesundheit
 Stauffacherstrasse 101
 CH-8004 Zürich
 Contact person: Ms Margaret GRAF
 Tel. (41-1) 433 22 21 13
 E-mail: Maggie.Graf@seco.admin.ch

FOCAL POINTS OF THE ACCEEDING AND CANDIDATE COUNTRIES

Bulgaria

Ministry of Labour and Social Policy
 Department 'Safety and Health at Work'
 2 Triaditza Street
 BG-1051 Sofia
 Contact person: Mr Vladimir BAROUTCHIEV
 State Expert
 Tel. (359-2) 987 29 23
 E-mail: safety@mlsp.government.bg

Romania

National Research Institute for Labour Protection
 General Budisteanu str. Nr. 15, sect. 1
 RO-79 629 Bucharest
 Contact person: Mrs Mihaela SOVIANI
 TRIPCOVICI
 Tel. (402-1) 310 18 09
 E-mail: office@protectiamuncii.ro



Turkey

Ministry of Labour and Social Security
 General Directorate of Occupational Health and Safety
 İnönü Bulvan, I Blok, No 42, Kat. 4
 Emek Ankara
 Contact person: Mr Erhan BATUR
 Tel. (90-312) 215 50 21
 E-mail: eatur@csgb.gov.tr

INTERNATIONAL PARTNERS

Australia

National Occupational Health and Safety Commission (NOHSC)
 GPO Box 1577
 AU–Canberra ACT 2601
 Contact person: Mr Tom Fisher, Acting Chief Executive Officer
 Fax (61) 295 77 92 06
 E-mail: tom.fisher@nohsc.gov.au

Brazil

Fundacentro
 Rua Capote Valente, 710 — Pinheiros
 CEP 05409-002 São Paulo/SP
 Brazil
 Contact person: Ms Arline Arcuri
 Fax (11) 30 66 62 58
 E-mail: arline@fundacentro.gov.br

Canada

Canadian Centre for Occupational Health and Safety (CCOHS)
 135 Hunter Street East
 Hamilton ON L8N 1M5
 Canada
 Contact person: Mr Len Hong, President
 Fax (1-905) 572 44 19
 E-mail: hongl@ccohs.ca

Japan

Japan Industrial Safety and Health Association (JISHA)
 1-4-6 Umezono, Kiyose-shi
 Tokyo 204-0024
 Japan

Contact person: Mr Koichi Igarashi, General Manager
 Fax (81) 424 95 59 36
 E-mail: kigarash@jisha.or.jp

Korea

Korea Occupational Safety and Health Agency (KOSHA)
 34-4 Gusan-dong, Bupyeong-gu, Incheon, South Korea
 Postal code: 403-711
 Contact person: LEE, Joon-Won, Director of International Cooperation
 Fax (82-32) 512-88 51
 E-mail: overseas@kosha.net

USA

The Occupational Safety and Health Administration (OSHA)
 Policy Directorate, Room N 34611
 200, Constitution Avenue
 Washington, DC 20210
 United States
 Contact person: Ms Jacquelyn DeMesme-Gray
 Fax (1-202) 693 16 41
 E-mail: Gray.Jacquelyn@osha.gov

National Institute for Occupational Safety and Health (NIOSH)
 Hubert H. Humphrey Bldg.
 200 Independence Ave., SW
 Room 715H
 Washington, DC 20201
 United States
 Contact person: Ms Marilyn Fingerhut
 Fax (1-202) 260 44 64
 E-mail: mfingerhut@cdc.gov

National Safety Council (NSC)
 1025 Connecticut Ave., NW, Suite 1200
 Washington, DC 20036
 United States
 Contact person: Mr Leo Carey
 Fax (1-202) 293 00 32
 E-mail: careyl@nsc.org



International Labour Office

Safe Work Programme
4, route des Morillons
CH-1211 Geneva 22
Contact person: Jukka Takala, Director
Fax (41-22) 799 68 78
E-mail: takala@ilo.org

International Occupational Hygiene Association

International Occupational Hygiene Association
(IOHA)
Suite 2, Georgian House, Great Northern Road
Derby DE1 1LT, United Kingdom
Contact person: Tai Wa Tsin, President
Fax (44-1332) 29 80 99
E-mail: admin@ioha.com

International Social Security Association

4, route des Morillons
Case postale 1
CH-1211 Geneva 22
Contact person: Mr Yannick D'Haene, Acting
Secretary General
Fax (41-22) 799 85 09
E-mail: issa@ilo.org

Organisation of American States

1889 F. Street, NW
2006 Washington, DC
United States
Contact person: Mr Antoine Chevrier
Fax (01-202) 458 39 04
E-mail: AChevrier@iacd.oas.org

Pan-American Health Organisation

525 23rd St., NW
Washington, DC 20037
United States
Contact person: Ms Maritza Tennessee
Fax (01-202) 974 36 63
E-mail: tennasm@paho.org

World Health Organisation

Avenue Appia 20
CH-1211 Geneva 27
Contact person: Mr Maged Younes
Fax (41-22) 791 41 23
E-mail: younesm@who.int



ANNEX 5.

OVERVIEW OF FOCAL POINT
NETWORK ACTIVITIES IN 2005

	No of network partners in 2005	No of social partners in 2005	No of network meetings in 2005
Austria	21	5	2
Belgium	5	4	2
Bulgaria	12	8	6
Cyprus	21	10	2
Czech Rep.	19	15	2
Denmark	25	20	2
Estonia	24	2	2
Finland	13	7	6
France	(*)	(*)	(*)
Germany	14 persons/ 9 institutions	2	3
Greece	(*)	(*)	(*)
Hungary	10	2 (representing 9 employer orgs and 6 worker orgs)	3
Iceland	(*)	(*)	(*)
Ireland	20	5	1
Italy	124	24	3
Latvia	6	5	8
Liechtenstein	(*)	(*)	(*)
Lithuania	27	7	2
Luxembourg	9	2	3

(*) No figures available.



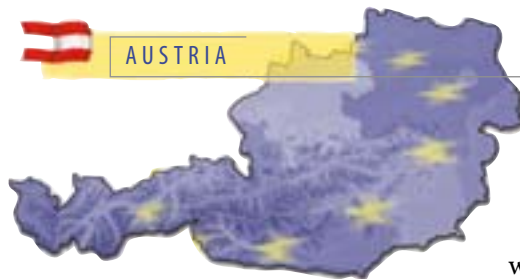
	No of network partners in 2005	No of social partners in 2005	No of network meetings in 2005
Malta	33	23	2
Netherlands	12	6	10
Norway	(*)	(*)	(*)
Poland	(*)	(*)	(*)
Portugal	19	6	2
Romania	25	5	4
Slovakia	48	8	3
Slovenia	25	10	5
Spain	60	6	4
Sweden	20	13	4
Switzerland	(*)	(*)	(*)
UK	(*)	(*)	(*)

(*) No figures available.



FOCAL POINTS IN ACTION

Our focal points enable the Agency to gather and disseminate OSH information at EU Member State level. Below is an overview of some of their activities during the year:



Austria strengthened its network during the year, including involving its social partners in all Agency-related issues. To lay the foundations for next year's European Week, which will focus on the young at work, our Austrian focal point also cooperated with the Team4kids working group of the Labour Inspectorate.



The Agency's activities were promoted at two major safety and health trade shows in Belgium, Ergonoma and Secura, as well as at various workshops and seminars. Our Belgian focal point also organised a round table discussion about the next European Week with social partners, network members, OSH practitioners and other groups.



Cyprus conducted a study of health surveillance systems for employees. The study not only identified the most effective systems for monitoring workers' health at work but also proposed how the country could acquire the expertise needed to implement suitable solutions.





To support the Agency’s European Week campaign on noise, as well as to alert people to the new noise directive, our Czech focal point joined forces with the Ministry of Environment of the Czech Republic to publish *Hluk v prostředí - problematika a řešení* (Environmental noise — Problems and solutions). Available as a PDF on the focal point’s website (http://osha.mpsv.cz/publications/publikace/hluk_text.pdf), the publication provides advice on how to implement the directive.



Our focal point in Denmark — the Danish Working Environment Authority — started to screen health and safety conditions at all the country’s businesses, initially focusing on firms that are obliged to be affiliated with an occupational health service unit. The intention is to screen each business every three years. In 2005, around 25 000 firms were screened. The Agency’s 2005 European Week was also widely publicised in the national press and broadcast media.



An extensive promotional campaign, including the press and broadcast media, helped raise awareness of the risks of noise at work, together with potential solutions, in Estonia during the European Week. Our local focal point also increased the Agency’s profile in the country via seminars and other interactive events.





FINLAND



In Finland the national occupational safety and health strategy was evaluated in conjunction with our social partners. The national occupational accident prevention programme was also completed. Statistics on work place accidents show an encouraging downward trend. The focal point also developed its OSH website especially good practice parts (www.tyosuojelutietopankki.fi), which is now attracting around 30 000 new visitors each month. The European Week 2005 campaign was active including numerous national and regional events and seminars as well as workplace activities.



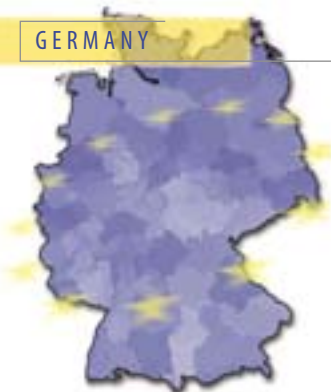
FRANCE



The French health at work plan for 2005–09 was presented to social partners in February 2005. This far-reaching plan aims to develop a culture of prevention of occupational risks with the objective to reduce them. Within the framework of European Week, our French focal point also organised several events throughout France in the form of seminars and conferences. By including European partners (Spanish labour unions and members of the Portuguese health and safety executive), these meetings (360 participants) provided an opportunity to develop productive exchanges of knowledge and experiences about noise prevention in the workplace and generated very good media coverage.



GERMANY



Germany concentrated on updating its website, with a particular emphasis on making it accessible to employees with disabilities. This included launching the Agency's new third generation site and ensuring that it complied with web accessibility (WAI) standards, as well as Germany's 'Barrier-free information technology regulation' (Barrierefreie Informationstechnik-Verordnung-BITV).





GREECE



Numerous training seminars, information events and raising-awareness activities took place in Greece in 2005. Organised by the Hellenic Institute of Occupational Health and Safety (Elinyae), these focused on high-risk sectors such as construction, hospitals, the textile industry and SMEs. Elinyae also coordinated training schemes for workplace safety engineers.



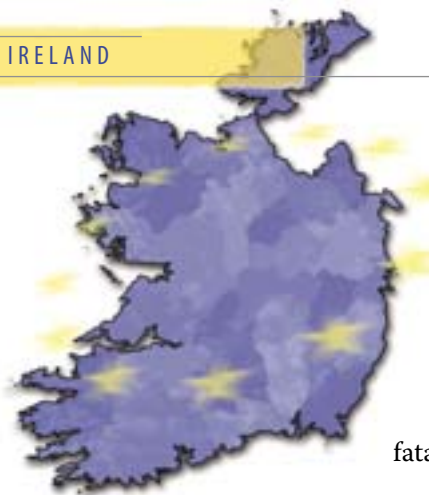
HUNGARY



Our Hungarian focal point heavily promoted our 2005 European Week throughout the country, together with a variety of partners, including the Hungarian Chamber of Engineers and the Budapest Chamber of Trade and Industry. Initiatives ranged from presentations at the Industria 2005 exhibition and the 11th National Forum of Safety Representatives to lectures at the National Training and Extension Training of Labour Safety Institute. There were also articles in the press and a number of seminars and workshops.



IRELAND



In Ireland, work started on mainstreaming OSH into education at both a national and local level. Building on the Agency's previous European weeks, there was also a local authority construction campaign and an implementation team established to ensure the new REACH chemical safety regulations are applied. Other initiatives included a new strategic alliance with the electricity supply board networks in order to address fatalities in the electricity industry.





ITALY



Ispesl, the Agency's Italian focal point, organised several events to help cultivate a preventive culture, including a national conference in Rome. Entitled 'Comunicare per prevenire' ('Communication for prevention'), the conference highlighted how different communication tools, including electronic channels such as the web, could be employed to raise awareness of the key issues, as well as to disseminate information. Ispesl also arranged a seminar to draw attention to the importance of mainstreaming OSH into education.



LATVIA



Latvia stepped up its efforts to involve the young in OSH initiatives. During 2005 this included holding seminars on noise at work at 15 vocational schools across the country, run in conjunction with Latvia's Institute of Occupational and Environmental Health. Our focal point in the country also took part in Safe Work 2006 exhibition in Riga.



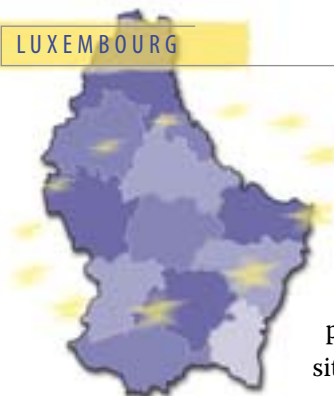
LITHUANIA



Together with its tripartite network partners, the Lithuanian focal point prepared and disseminated a wide range of materials for the European Week campaign, including a video on 'Noise and health' and over 50 000 copies of leaflets about noise at work and how to control it, supported by supplementary information on a special website. There was also a considerable amount of activity in the press and broadcast media, as well as two tripartite conferences, in Kaunas and Vilnius.



LUXEMBOURG



A major conference on health and safety in the construction industry was held in Luxembourg during 2005. Attended by all the key players involved in building projects, from architects through to purchasers and construction firms, the conference looked at different ways to integrate OSH into the construction cycle, from conception of the original plans for a building to coordinating OSH on the construction site.





In Malta, our focal point conducted a 'Noise tour' to assess the levels of noise at workplaces, complemented by an information campaign targeted at small businesses in specific industries, including the self-employed. There were also school visits and new publications, such as *Guidance on noise at work*.



The Netherlands collected examples of good practices for promoting health and safety at the workplace in relation to the existence of good labour relations from various other focal points from around Europe and communicated those to the sectors in the country for which good practices have been found. Overall, 19 examples of good practices were identified.

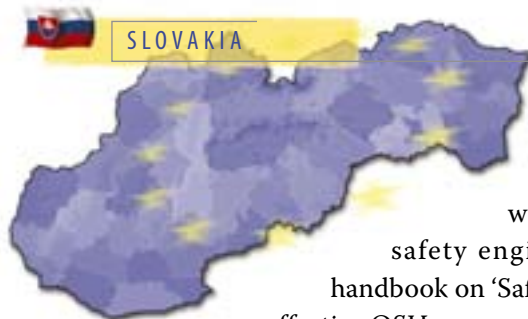


The ORC European Union health, safety and environmental forum in Warsaw was just one of the venues where our Polish focal point, CIOP-PIB, promoted the Agency's activities. The focal point also launched the European technology platform on industrial safety in Gdansk and organised an international conference on 'Research and standardisation in the field of development and use of personal protective devices' in Cracow.





The Agency's European Week campaign was Portugal's biggest health and safety event of the year. This included 20 seminars — each attracting around 700 people — and nearly 100 awareness-raising events across the country. Our Portuguese focal point also organised a competition aimed at the young, in conjunction with various social partners and schools.

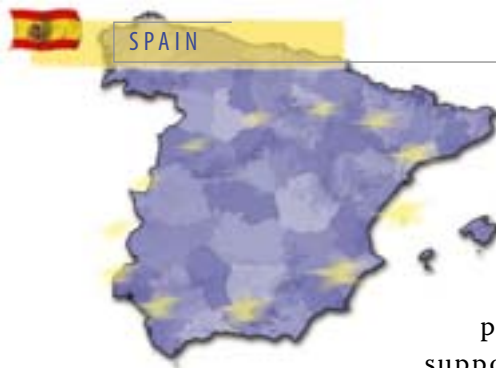


During 2005, our Slovak focal point provided employers and employees in the country with information and advice to deal with noise at work as well as other issues. Supported by training seminars for safety engineers, specific activities included publishing a handbook on 'Safe enterprises', incorporating advice on how to develop effective OSH management systems, and a guidebook on good OSH practice for using computers.



Our Slovenian national network organised a series of seminars and conferences on noise for different target groups (OSH researchers, safety officers, trade union representatives, employers, etc.). To highlight the risks of noise at work, a web application, 'Stop that noise!' was produced (<http://et2005.mdds.gov.si/>) by the Ministry of Labour, Family and Social Affairs and Rendspace. The web application was listed this year as a Webby honoree site (10th Annual Webby Awards, official honoree). In addition, the Labour Inspectorate of the RS carried out inspections of the implementation of regulations on noise at workplaces in a number of companies and advised employers in this field.

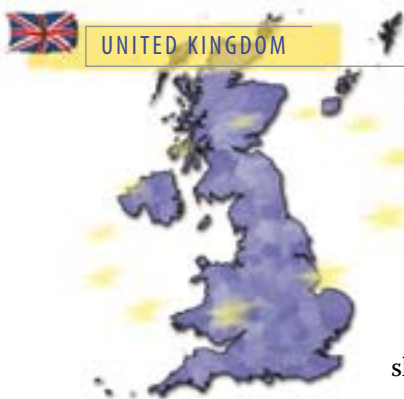




Spain's scientific and professional OSH institute, INSHT, the Agency focal point, strengthened its tripartite approach by supporting several activities held by different social partners, such as the 'IV Foro ISTAS de Salud Laboral', a seminar about public policies in safety and health at work. INSHT also promoted the diffusion of good practices at work, supporting a seminar on good OSH practice for the construction industry



A new information and education programme is underway in Sweden to enable employers and workers to identify, prevent and manage stress at work more effectively, organised by Prevent, one of the members of the Agency's focal point network in the country. Members of the network also launched an initiative to reduce health-related absenteeism at work, concentrating on six key fields, ranging from the physical working environment to information technology.



When the United Kingdom held the Presidency of the Council of the European Union, the Health and Safety Executive (HSE) organised a conference on the future of occupational health and safety in the EU. The HSE also set up a new service for small firms, 'Workplace health connect', which provides free and impartial advice on health and safety at work, and ran major campaigns targeting back pain and slipping and tripping accidents.



ANNEX 6

TOPIC CENTRES



Our two new topic centres: 'TC Risk Observatory' and 'TC Working Environment' are made up of some of the most important occupational safety and health research institutes in Europe. In contrast to previous topic centres, they operate under a renewable framework contract, which enables improved planning and more time for projects. The first products are now being delivered and the hoped-for improvement in quality is evident. The Topic Centre for Enlargement Action finalised its work in 2005.

TOPIC CENTRE RISK OBSERVATORY

Lead organisation

Institut National de Recherche et de Sécurité (INRS) — Centre de Lorraine

Avenue de Bourgogne
BP 27
F-54501 Vandoeuvre Cedex

Partner organisations

Bundesanstalt für Arbeitsschutz und Arbeitsmedizin (BAuA)

Federal Institute of Occupational Safety and Health
Friedrich Henkel Weg 1-25
D-44149 Dortmund

Berufsgenossenschaftliches Institut für Arbeitsschutz (BIA)

BG-Institute for Occupational Safety and Health — BIA
Alte Heerstrasse 111
D-53754 Sankt Augustin

Finnish Institute of Occupational Health (FIOH)

Työterveyslaitos
Topeliuksenkatu 41aA
FIN-00250 Helsinki

Instituto Nacional de Seguridad e Higiene en el Trabajo (INSHT)

c/Torrelaguna 73
E-28027 Madrid

Prevent

Rue Gachard
88 BTE 4
B-1050 Bruxelles
Tel. (32-2) 643 44 44
Fax (32-2) 643 44 40

Central Institute for Labour Protection — National Research Institute

ul. Czerniakowska 16
PL-00-701 Warsaw



TOPIC CENTRE ENLARGEMENT ACTION

Lead organisation

Central Institute for Labour Protection — National Research Institute
ul. Czerniakowska 16
PL-00-701 Warsaw

Partner organisations

Central Mining Institute (GIG)
pl. Gwarków 1
PL-40-166 Katowice

Cyprus Worker's Confederation (SEK)
PO Box 25018
CY-1306 Nicosia

Institute of Occupational Safety (ZVD)
Chengdujska cesta 25
SLO-1000 Ljubljana

Lithuanian University of Agriculture (LZUU)
Department of Occupational Safety and Engineering Management
Studentu street 11
LT-4324 Akademija, Kaunas district

Public Foundation for Research on Occupational Safety (PFROS)
Ötvös J. u. 2.
H-1021, Budapest

Technical University of Košice (TUKE)
Institute of Safety, Quality and Environment
Department of Safety and Quality Production
Letná 9
SK-042 00 Košice

Technical University of Ostrava (TUO)
Safety Engineering College
17. listopadu 15
CZ-708 33 Ostrava-Poruba

TOPIC CENTRE WORKING ENVIROMENT

Lead organisation

Finnish Institute of Occupational Health (FIOH), Finland
Topeliuksenkatu 41 a A
FI-00250 Helsinki

Partner organisations

Berufsgenossenschaftliches Institut für Arbeitsschutz — BGIA (BG-Institute for Occupational Safety and Health)
Alte Heerstrasse 111
D-53757 Sankt Augustin

Bundesanstalt für Arbeitsschutz und Arbeitsmedizin (BAuA) — (Federal Institute for Occupational Safety and Health (FIOSH))
Friedrich-Henkel-Weg 1-25
D-44149 Dortmund

Centralny Instytut Ochrony Pracy — Państwowy Instytut Badawczy (CIOP-PIB)
Czerniakowska 16
PL-00-701 Warsaw

Fodor József National Center for Public Health, Hungary
Nagyvárad tér 2.
H-1096 Budapest

Eurogip — France
Rue de la Fédération
75018 Paris

Health and Safety Laboratory (HSL), United Kingdom
Harpur Hill, Buxton
Derbyshire SK17 9JN, United Kingdom

Hellenic Institute for Occupational Health and Safety, Greece
143 Liosion and Theirsiou 6
10445 Athens, Greece

Ispesl — Istituto Superiore per la Prevenzione e la Sicurezza del Lavoro
Ispesl — National Institute for Safety and Prevention at Work
Via Urbana, 167
00184 Rome, Italy

National Institute of Occupational Health (NIOH/AMI), Denmark
Lersø Parkallé 105
Denmark

Prevent, Institute for Occupational Safety and Health, Belgium
Rue Gachard 88 Box 4
B-1050 Brussels



**Netherlands Organisation for Applied
Scientific Research, the Netherlands**

Schoemakerstraat 97
2600 JA, Delft

FCT-DEMIS

**Facultade de Ciencias e Tecnologia da
Universidade Nova de Lisboa, Portugal**

Quinta da Torre
2829-516 Caparica, Portugal

**Institute of Work, Health and Organisations,
University of Nottingham, United Kingdom**

The University of Nottingham, William Lee
Buildings 8, Science and Technology Park
University Boulevard
Nottingham NG7 2RQ, United Kingdom

**Instituto Sindical de Trabajo, Ambiente y
Salud**

C/General Cabrera 21
E-28020 Madrid, Spain

Cooperation Centre Hamburg

**Part of the Research Section of the Department
of Science and Health of the Free Hanseatic
City of Hamburg**

Besenbinderhof 60
D-20097 Hamburg

University of Surrey, United Kingdom

University Campus, Stag Hill, Guilford
GU2 7XH Surrey, United Kingdom



ANNEX
7

CONFERENCES ATTENDED IN 2005



Date	Event	Location
29–30 Nov.	Joint Advisory Forum meeting for Mediterranean, eastern Europe and Central Asia (EECA) regions	Turin
30 Nov.	Forum International Travail-Santé (FITS)	Paris
1–3 Dec.	Sixth International Congress on Work Injuries Prevention, Rehabilitation and Compensation	Rome
12 Jan.	Jornadas de Estrategias de Comunicación	Madrid
12 Jan.	Comité Scientifique de l'ANACT	Paris
26 Jan.	International Conference on Occupational Health Services 2005	Helsinki
9 Feb.	Dresdner Forum Prevention: '100 years research by the Berufsgenossenschaften'	Dresden
11 Feb.	VI Jornadas Técnicas sobre Prevención de Riesgos Laborales y Salud Laboral	Oviedo
18 Feb.	Occupational Safety and Health Branch Annual Conference	Hong Kong
24–25 Feb.	Fifth International Symposium on Occ. Safety and Hygiene	Oporto
31 Mar.–1 Apr.	Séminaire Santé Environnement	Paris
8 Mar.	SLIC Statutory Meeting — 'Common ground — Common goals for the management of EU labour inspections'	Luxembourg
9 Mar.	Promoting excellence in occupational safety and health — Second Conference of Directors-General of Labour	Luxembourg
10 Mar.	Unity beyond differences: The need of an integrated labour inspection system	Luxembourg



Date	Event	Location
12 Apr.	Transformations du monde du travail et SST: les défis pour demain	Montreal
12–14 Apr.	Employment Week	Brussels
18–22 Apr.	European Week — Parliament	Brussels
21 Apr.	La Responsabilidad Social de la Empresa	Pamplona
4 May	Official opening of new course on ‘Safety and Health Working Conditions’ in the frame of specialisation ‘Economics and Organisation of Labour’	Sofia
12 May	Laboralia — Congreso Europeo de Seguridad y Salud en el Trabajo	Valencia
18–20 May	13th International Conference on Health Promoting Hospitals (HPH)	Dublin
30–31 May	Congress TMS	Nancy
7–8 June	La salud en la empresa europea — Experiencias y estado actual	Madrid
8 June	Preventia — 1 Euro-Mediterranean Forum on Prevention and Safety	Barcelona
9–10 June	Enshpo — Opportunities and challenges for the OSH practitioners in Europe	Brussels
17 June	1ª Jornada sobre ‘Prevención de Riesgos Laborales en el ámbito hospitalario. Modelos de Gestión, Experiencias e Intervención’	Bilbao
29 June	Curso de verano de El Escorial	Madrid
18–22 Sep.	XVII World Congress on Safety and Health at Work	Orlando (USA)
3–4 Oct.	First European Congress ‘Hearing@work’	Amsterdam
12 Oct.	IOSH/HSE Conference: ‘Sound off — Noise reduction at Work’	London
13–14 Oct.	EAP campaign workshop	Warsaw
18–19 Oct.	UK Presidency Conference: The future of occupational safety and health in the EU — ‘To Lisbon and beyond’	Liverpool
19 Oct.	Meeting of the Directors-General of Occupational Safety and Health to review the current strategy and outline the framework for the next one	Liverpool
19–20 Oct.	II Jornadas Técnicas ‘Buenas prácticas en la prevención de riesgos laborales en la construcción’	Málaga



Date	Event	Location
20 Oct.	Conference: 'An enlarged Europe in a globalised world' second European Conference on Standardisation, Testing and Certification in the Field of Occupational Health and Safety	Paris
20–21 Oct.	EU Telecom social partners' conference on MSDs	Lisbon
24–27 Oct.	A+A 2005: 29th International Congress for Occupational Safety and Health — Future with Prevention	Düsseldorf
24 Oct.	Colloque de la semaine européenne 2005 sur le bruit au travail	Brussels
25 Oct.	Closing event of the Czech Republic	Prague
27 Oct.	Closing conference of the European Week in Spain	Madrid
27 Oct.	European Week event	Luxembourg
28 Oct.	Encuentro Euroamericano 'Riesgo y Trabajo'	Salamanca
8 Nov.	Jornada 'La prevención de riesgos laborales'	Barakaldo
15 Nov.	Closing Seminar of National Occupational Accident Prevention Programme	Helsinki
15 Nov.	Symposium TMS	Paris
22 Nov.	Conference 'Preventing the risks from occupational exposure to noise'	Bucharest
23 Nov.	IV foro ISTAS de salud laboral	Madrid
29 Nov.–1 Dec.	Online London	London
1 Dec.	ORP 2005 — Segundo Simposio Internacional de Prevención de Riesgos Profesionales y Salud Laboral	Santiago de Chile

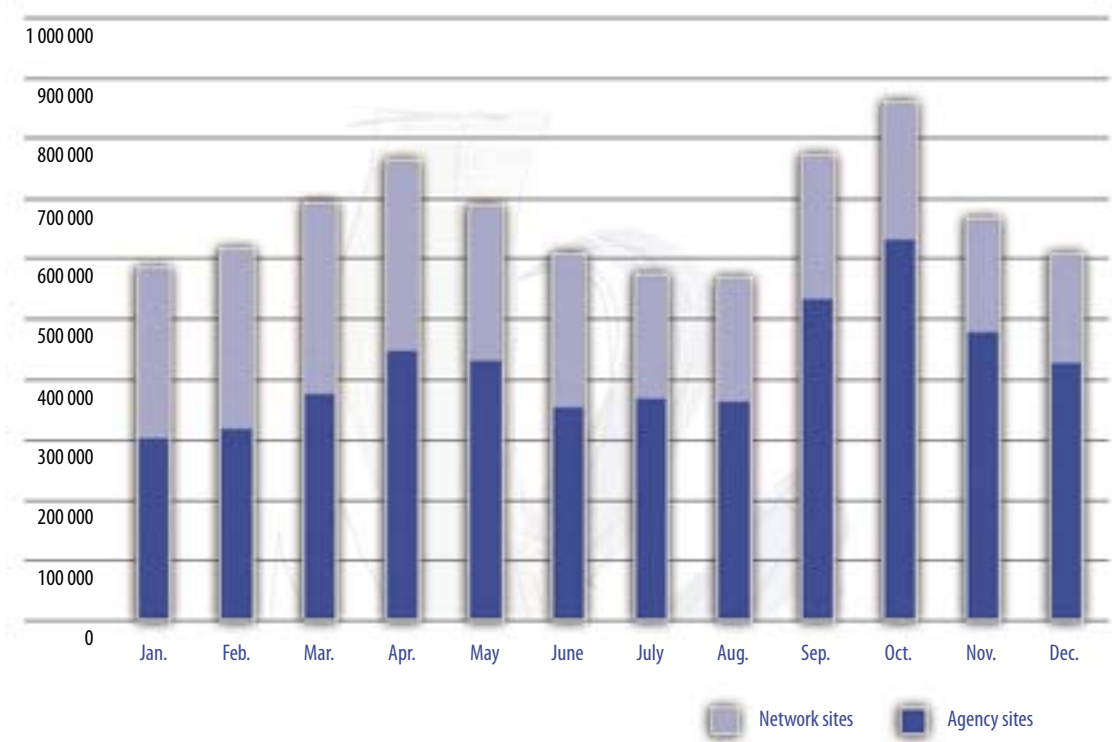


ANNEX 8.

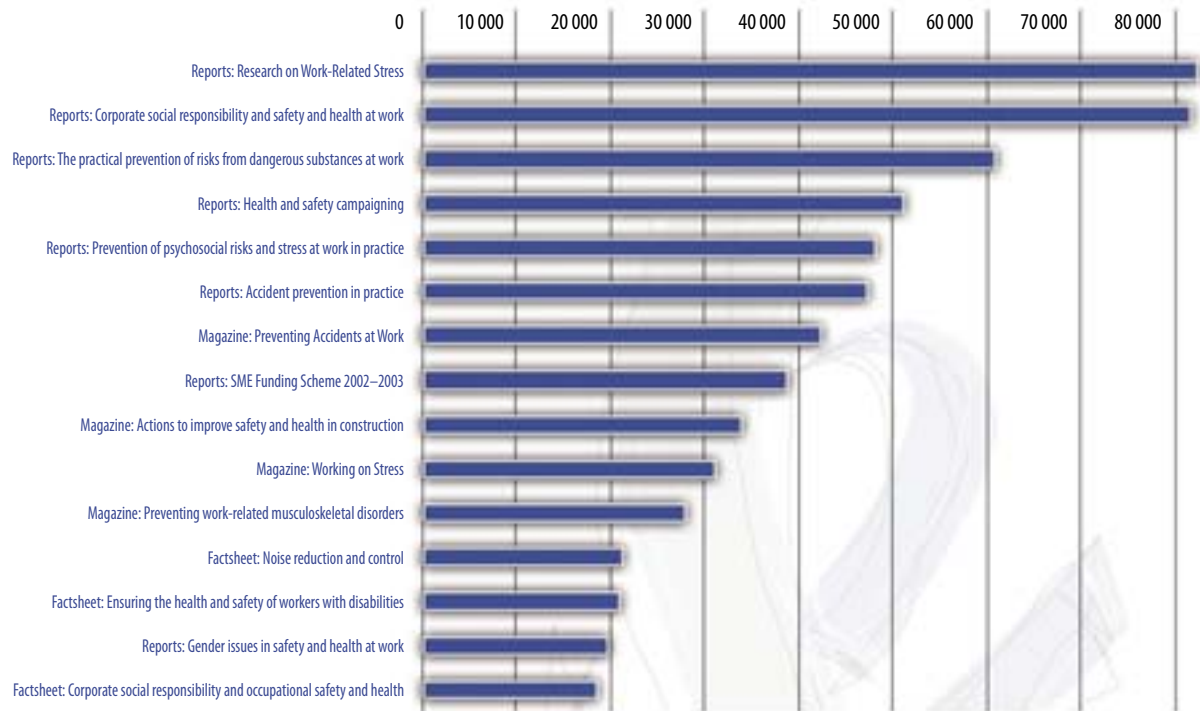
WEBSITE USAGE AND INFORMATION REQUESTS RECEIVED IN 2005



WEBSITE USAGE 2005 — MONTHLY NUMBER OF USER SESSIONS
 Statistics cover the websites of the Agency, the 25 Member States and the acceding and candidate countries
 Visits made to Agency and network sites per month

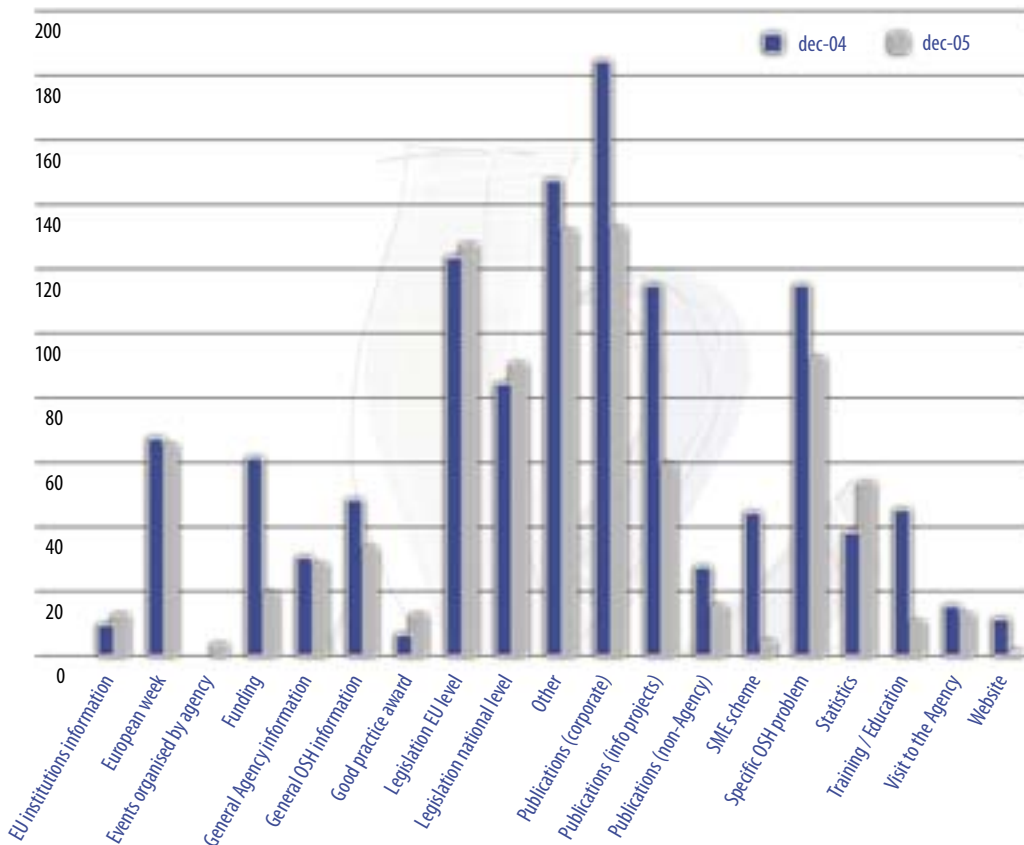


15 MOST DOWNLOADED PUBLICATIONS (Number of times the document was downloaded)

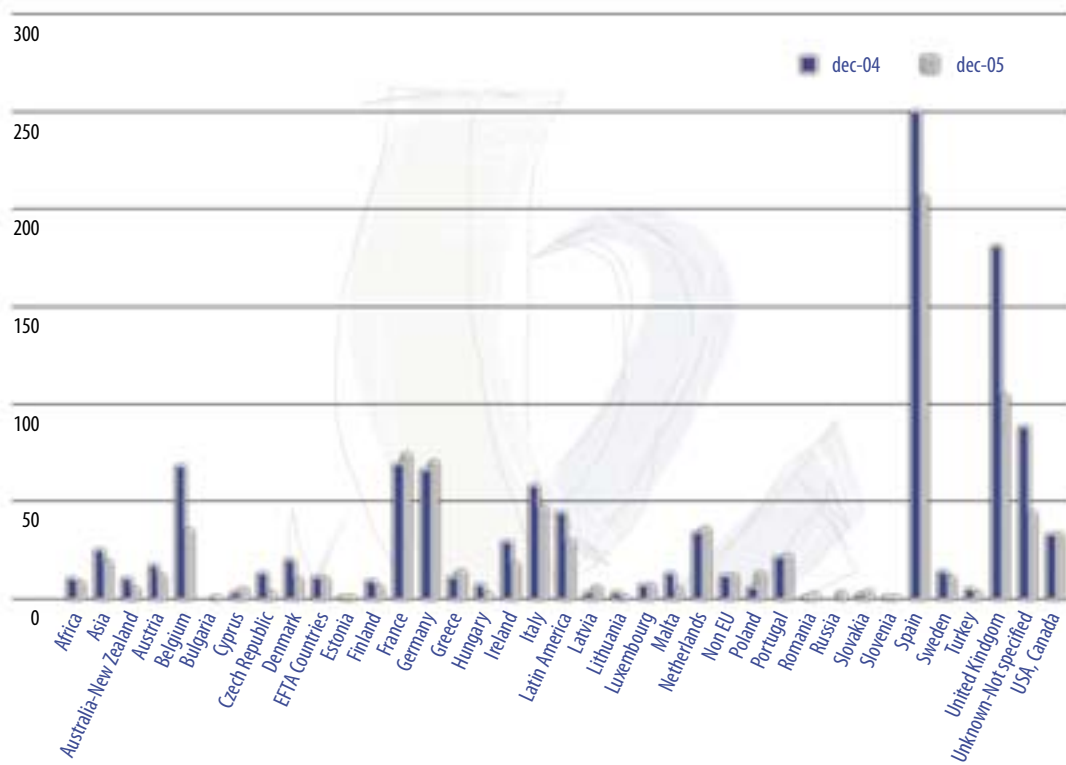


NB: For each publication, downloads of the different language versions are included.

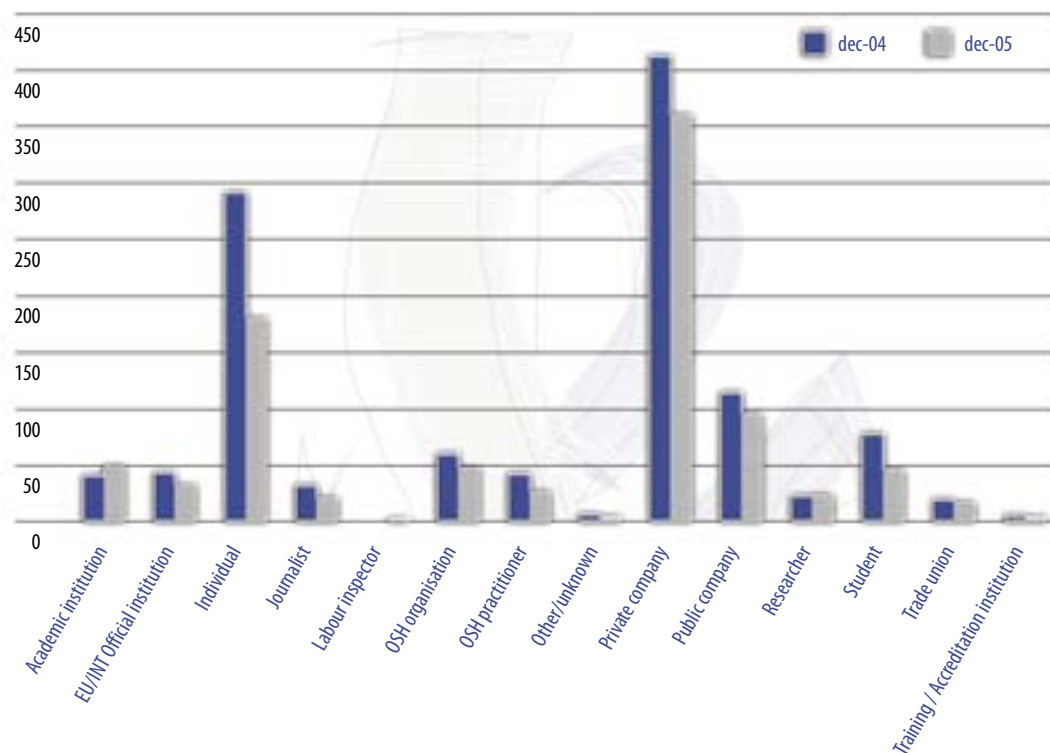
INFORMATION REQUESTS RECEIVED BY DECEMBER BY SUBJECT: COMPARISON 2004–05



INFORMATION REQUESTS RECEIVED BY DECEMBER BY COUNTRY — COMPARISON 2004-05



INFORMATION REQUESTS RECEIVED BY DECEMBER BY TYPE OF SENDER — COMPARISON 2004-05



ANNEX 9

PUBLICATIONS 2005



AGENCY PUBLICATIONS

While the Agency's website at <http://osha.eu.int> is its principal means of communication, the Agency also produces a range of reports, forums, factsheets and magazines. All of these are available online at the Agency's website (<http://osha.eu.int/publications/>) and in a limited number of printed copies from the EU's Publications Office in Luxembourg <http://publications.eu.int> (or from its sales agents listed at the back of this publication (http://publications.eu.int/general/en/salesagents_en.htm)).

Corporate publications

**Annual report 2004**

Enlarging the power of occupational safety and health in the European Union.
Available in English, 84 pages, A4
Cat. No TEAB05001ENC

A summary is available in the 20 official Community languages, 6 pages, A4
Cat. No: TEAF05001XXC

http://osha.eu.int/publications/annual_report/

Annual work programme

Annual work programmes of the planned activities of the European Agency have been published since 1996, with summary versions being included as annexes to the annual report and since 1998 they have been available in full on the Agency's website. The work programme for 2006 is available on the Agency website and as an annex to this report.

http://osha.eu.int/publications/work_programmes

CD-ROMs

Agency information 2004/05

2005 — Cat. No: TE68055031MZ

**European Agency magazine**

European Agency Magazine 8 — **Noise at work**
Available in German, English, French and Spanish
Cat. No: TEAA05008(ES/DE/EN/FR)-C
<http://osha.eu.int/publications/magazine>



European Agency brochure

Making Europe a safer, healthier and more productive place to work
Cat. No: TE6605135XXC

Catalogue of publications

Cat. No: TE6705517ENC

Information reports***Noise in figures***

Available in English only

2005 — 116 pp.

ISBN 92-9191-150-X

Cat. No: TE6905723 ENC

<http://osha.eu.int/publications/reports/6905723>

SME funding scheme 2004–05***Promoting health and safety in European small and medium-sized enterprises (SMEs)***

Available in English only

2005 — 94 pp.

ISBN 92-9191-141-0

Cat. No: TEAG05001ENC

Price: EUR 15

<http://osha.eu.int/publications/reports/ag05001>

***Prevention of risks from occupational noise in practice***

Available in English only

2005 — 96 pp.

ISBN 92-9191-153-4

Cat. No: TE6905812ENC

Free of charge in a limited number of copies

<http://osha.eu.int/publications/reports/6905812>

Expert forecast on emerging physical risks related to occupational safety and health

Available in English only

2005 — 76 pp.

ISBN 92-9191-165-8

Cat. No: TE6805478 ENC

Price: EUR 15

<http://osha.eu.int/publications/reports/6805478>

Priorities for occupational safety and health research in the EU-25

Available in English only

2005 — 32 pp.

ISBN 92-9191-168-2

Cat. No: TE6805648 ENC

<http://osha.eu.int/publications/reports/6805648>



Mainstreaming gender into occupational safety and health

Available in English only

2005 — 27 pp.

ISBN 92-9191-169-0

Cat. No: TE6805688 ENC

<http://osha.eu.int/publications/reports/6805688>



Reducing the risks from occupational noise

Available in English only

2005 — 85 pp.

ISBN 92-9191-167-4

Cat. No: TE6805535 ENC

Price: EUR 15

<http://osha.eu.int/publications/reports/6805535>



Corporate social responsibility and safety and health at work

Printed and available online in Spanish, German, Italian and Polish in addition to the original English published in 2004.

2005 — 125 pp.

ISBN 92-9191-072-4

Cat. No: TE5904120(XX)C

Price: EUR 15

<http://osha.eu.int/publications/reports/210>

Prevention of risks in construction in practice

Printed in English and available online in Spanish, German and French

2005 — 64 pp.

ISBN 92-9191-142-9

Cat. No: TEAH04001ENC

Free of charge in a limited number of copies

<http://osha.eu.int/publications/reports/108>



Work-related stress

Printed and available online in English, Spanish, German, Italian and Polish

2005 — 167 pp.

ISBN 92-95007-88-3

Cat. No: TE6404151(XX)C

Price: EUR 25.00

<http://osha.eu.int/publications/reports/203>

Health and safety campaigning

Printed and available online in:

CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/LT/LV/NL/PT/SK/SV

2005 — 81 pp.

ISBN 92-9191-075-9

Cat. No: TE6404159(XX)C

Price: EUR 15

<http://osha.eu.int/publications/reports/102>



Forum

The Forum series addresses selected OSH issues of concern to our network and the wider OSH community



Forum 14 — Effectiveness of economic incentives to improve occupational safety and health

ISBN 92-9191-119-4

ISSN 1681-4398

2005— Cat. No: TEAD05014(ES/DE/EN/FR)C

Free of charge in a limited number of copies

<http://osha.eu.int/publications/forum/14/index.htm>



Forum 13 — Improving safety and health in construction: the need for action during procurement, design and planning, construction and maintenance

ISBN 92-9191-115-1

ISSN 1681-4398

2005, Cat. No: TEAD05013/(ES/DE/EN/FR)C

Free of charge in a limited number of copies

<http://osha.eu.int/publications/forum/13/en/index.htm>

Facts

Agency factsheets provide concise information on its various activities. These are available in all 20 official Community languages.

Facts 60: Expert forecast on emerging physical risks related to occupational safety and health

2005, Cat. No: TE6805470(CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/LT/LV/NL/PL/PT/SK/SL/SV)C

<http://osha.eu.int/publications/factsheets/60>

Facts 59: Reducing the risks from occupational noise

2005, Cat. No:

TE6605038(CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/LT/LV/NL/PL/PT/SK/SL/SV)C

<http://osha.eu.int/publications/factsheets/59>

Facts 58: Noise reduction and control

2005, Cat. No:

TE6304973(CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/LT/LV/NL/PL/PT/SK/SL/SV)C

<http://osha.eu.int/publications/factsheets/58>

Facts 57: The impact of noise at work

2005, Cat. No: TE6304965(CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/LT/LV/NL/PL/PT/SK/SL/SV)C

<http://osha.eu.int/publications/factsheets/57>

Facts 56: An introduction to noise at work

2005, Cat. No: TE630495 (CS/DA/DE/EL/EN/ES/ET/FI/FR/HU/IT/MT/LT/LV/NL/PL/PT/SK/SL/SV)C

<http://osha.eu.int/publications/factsheets/56>



Campaign materials

The Agency's campaigning activities are focused on the annual European Week for Safety and Health at Work, for which it publishes a range of campaign materials from factsheets and leaflets to posters and videos. In addition, the Agency also organises conferences and colloquia.



Posters, leaflets, factsheets

Stop that noise!

European Week for Safety and Health at Work 2005

Available in all the official languages of the EU

<http://ew2005.osha.eu.int>

Safe start

European Week for Safety and Health at Work 2006

Available in all the official languages of the EU

<http://ew2006.osha.eu.int>

ANNEX 10.

OVERVIEW OF DISTRIBUTION OF PUBLICATIONS TO FOCAL POINTS 2005

The focal points and their networks have received 25 different publications from the Agency, with a total of 2 029 217 copies, including some ad hoc requests.

GP booklet 2005:	1	(EN)
Working paper:	2	(EN)
Factsheets:	5	(all languages, 1 normal 4 EW-related)
Reports:	5	(EN)
Agency corp. brochure:	1	(all languages)
CD-ROM:	2	(all languages)
Annual report:	1	(EN full report)
Summary of Annual report:	1	(all languages)
Forums:	2	(EN DE ES FR)
Magazine:	1	(EN DE ES FR)
EW flier:	1	(all languages)
EW leaflet:	1	(all languages)
EW poster:	1	(all languages)
NAPO DVD:	1	(DE, EN, FR, IT)

PUBLICATIONS

Country	GP booklet	Working papers	Fact sheets	Reports	Agency corporate brochure	CD-ROM	Annual report	Summary annual report	Forums	Magazine	EW GP flier	EW leaflet	EW poster / sticker	NAPO DVD
Austria (AT)	287	574	29 255	1 913	1 563	139	202	400	4 968	2 478	4 600	5 500	7 692	122
Belgium (BE)	418	720	9 401	1 530	3 226	778	302	2 832	2 246	1 649	10 060	8 160	18 104	2 049
Cyprus (CY)	172	158	4 038	116	1 187	124	35	200	106	253	550	900	5 555	1 508
Czech Republic (CZ)	22	76	30 278	215	1 015	134	70	600	304	302	5 000	5 500	10 013	2 015
Denmark (DK)	104	170	14 192	423	621	185	138	140	354	797	3 100	3 200	2 519	2 044
Estonia (EE)	69	158	5 595	317	1 216	125	108	200	1 068	534	200	1 000	1 008	2 010
Finland (FI)	151	306	73 384	539	2 340	254	50	300	374	637	6 000	41 500	18 718	2 038
France (FR)	118	674	63 083	927	3 186	458	31	148	1 622	752	3 400	15 500	5 219	120
Germany (DE)	190	519	41 349	1 214	5 900	495	201	458	2 490	4 041	11 100	11 600	11 435	142
Greece (EL)	87	222	17 209	442	3 951	192	1 005	802	1 936	1 168	5 000	3 000	4 615	2 045
Hungary (HU)	43	120	15 256	240	3 324	163	9	149	234	178	5 000	5 000	3 021	2 041



Country	GP booklet	Working papers	Fact sheets	Reports	Agency corporate brochure	CD-ROM	Annual report	Summary annual report	Forums	Magazine	EW GP flier	EW leaflet	EW poster / sticker	NAPO DVD
Ireland (IE)	67	186	70 159	354	872	212	60	110	308	375	2 000	10 000	35 018	2 027
Italy (IT)	77	368	305 360	730	4 910	456	1 007	11 006	964	823	2 000	40 100	9 564	115
Latvia (LV)	25	74	9 189	859	825	127	21	200	184	342	300	1 500	1 456	2 012
Lithuania (LT)	69	168	6 388	399	931	135	103	210	316	218	500	2 000	1 007	2 015
Luxembourg (LU)	60	141	8 236	492	1 320	180	30	251	1 096	352	1 202	1 181	1 472	2 026
Malta (MT)	37	80	30 725	160	81	164	100	0	298	650	1 000	4 000	12 253	1 503
Netherlands (NL)	115	214	12 244	1 750	3 506	224	26	250	340	493	3 000	3 000	4 024	2 033
Poland (PO)	104	264	30 955	524	1 955	412	128	1 082	550	750	2 000	10 000	15 338	2 050
Portugal (PT)	80	164	63 283	328	3 648	194	501	1 000	646	379	5 000	15 000	30 043	2 043
Slovakia (SK)	24	82	9 245	282	932	138	118	1 103	302	141	2 100	3 000	2 008	2 018
Slovenia (SI)	38	60	10 724	120	719	127	50	4 501	266	403	980	5 000	2 308	2 012
Spain (ES)	397	946	52 932	2 152	4 032	642	324	827	2 674	987	7 700	17 370	28 693	2 793
Sweden (SE)	111	228	39 250	594	3 572	179	50	203	322	161	1 000	6 000	3 026	2 312
United Kingdom (GB)	121	417	300 826	475	992	401	216	442	932	900	7 000	100	200	289
Other	170	769	12 442	1 554	1 914	1 035	8	17	1 258	641		2 000	3 421	244
TOTAL	3 156	7 858	1 264 998	18 649	57 738	7 673	4 893	27 431	26 158	20 404	89 792	221 111	237 730	41 626

AUSTRIA

	Issues	No copies	Languages
Good practice booklet 2005	1	287	EN
Working paper	2	574	EN
Factsheets	5	29 255	DE, ES
Reports	5	1 913	DE, EN
Agency corporate brochure	1	1 563	DE, ES
CD-ROM	2	139	All languages
Annual report	1	202	EN
AR summary	1	400	DE, EN
Forums	2	4 968	DE, ES, FR, EN
Magazine	1	2 478	DE, EN
EW flier	1	4 600	DE
EW leaflet	1	5 500	DE
EW sticker	1	7 300	EN
EW poster	1	392	DE
EW bookmark	1	7 200	EN
NAPO DVD	1	122	EN
Total pieces of information		66 893	



BELGIUM

	Issues	No copies	Languages
Good practice booklet 2005	1	418	EN
Working paper	2	720	EN
Factsheets	5	9 401	All languages
Reports	5	1 530	All languages
Agency corporate brochure	1	3 226	All languages
CD-ROM	2	778	All languages
Annual report	1	302	EN
AR summary	1	2 832	All languages
Forums	2	2 246	DE, FR, ES, EN
Magazine	1	1 649	DE, FR, ES, EN
EW flier	1	10 060	All languages
EW leaflet	1	8 160	All languages
EW sticker	1	13 203	EN
EW poster	1	4 901	All languages
EW bookmark	1	18 603	EN
NAPO DVD	1	2 049	EN
Total pieces of information		80 078	

CYPRUS

	Issues	No copies	Languages
Good practice booklet 2005	1	172	EN
Working paper	2	158	EN
Factsheets	5	4 038	EN, EL
Reports	5	116	EN
Agency corporate brochure	1	1 187	EN, EL
CD-ROM	2	124	All languages
Annual report	1	35	EN
AR summary	1	200	EN, EL
Forums	2	106	EN
Magazine	1	253	EN
EW flier	1	550	EN, EL
EW leaflet	1	900	EN, EL
EW sticker	1	5 000	EN
EW poster	1	555	EN, EL
EW bookmark	1	5 000	EN
NAPO DVD	1	1 508	EN
Total pieces of information		19 902	



CZECH REPUBLIC

	Issues	No copies	Languages
Good practice booklet 2005	1	22	EN
Working paper	2	76	EN
Factsheets	5	30 278	CS
Reports	5	215	CS, EN
Agency corporate brochure	1	1 015	CS
CD-ROM	2	134	All languages
Annual report	1	70	EN
AR summary	1	600	EN, CS
Forums	2	304	EN
Magazine	1	302	CS
EW flier	1	5 000	CS
EW leaflet	1	5 500	CS
EW sticker	1	5 000	EN
EW poster	1	5 013	CS
EW bookmark	1	2 000	EN
NAPO DVD	1	2 015	EN
Total pieces of information		57 544	

DENMARK

	Issues	No copies	Languages
Good practice booklet 2005	1	104	EN
Working paper	2	170	EN
Factsheets	5	14 192	DA, EN
Reports	5	423	DA, EN
Agency corporate brochure	1	621	DA, EN
CD-ROM	2	185	All languages
Annual report	1	138	EN
AR summary	1	140	EN, DA
Forums	2	354	EN
Magazine	1	797	EN, DE
EW flier	1	3 100	DA, EN
EW leaflet	1	3 200	DA, EN
EW sticker	1	2 000	EN
EW poster	1	519	DA, EN
EW bookmark	1	2 000	EN
NAPO DVD	1	2 044	EN
Total pieces of information		29 987	



ESTONIA

	Issues	No copies	Languages
Good practice booklet 2005	1	69	EN
Working paper	2	158	EN
Factsheets	5	5 595	ET
Reports	5	317	EN
Agency corporate brochure	1	1 216	ET
CD-ROM	2	125	All languages
Annual report	1	108	EN
AR summary	1	200	EN, ET
Forums	2	1 068	EN
Magazine	1	534	EN
EW flier	1	200	ET
EW leaflet	1	1 000	ET
EW sticker	1	500	EN
EW poster	1	508	ET
EW bookmark	1	1 000	EN
NAPO DVD	1	2 010	EN
Total pieces of information		14 608	

FINLAND

	Issues	No copies	Languages
Good practice booklet 2005	1	151	EN
Working paper	2	306	EN
Factsheets	5	73 384	EN, FI, SV
Reports	5	539	EN, FI
Agency corporate brochure	1	2 340	EN, FI, SV
CD-ROM	2	254	All languages
Annual report	1	50	EN
AR summary	1	300	EN, FI
Forums	2	374	EN
Magazine	1	637	EN
EW flier	1	6 000	FI, SV
EW leaflet	1	41 500	EN, FI, SV
EW sticker	1	4 500	EN
EW poster	1	14 218	EN, FI, SV
EW bookmark	1	5 500	EN
NAPO DVD	1	2 038	EN
Total pieces of information		152 091	



FRANCE

	Issues	No copies	Languages
Good practice booklet 2005	1	118	EN
Working paper	2	674	EN
Factsheets	5	63 083	EN, FR
Reports	5	927	EN, FR
Agency corporate brochure	1	3 186	EN, FR
CD-ROM	2	458	All languages
Annual report	1	31	EN
AR summary	1	148	EN, FR
Forums	2	1 622	EN, FR
Magazine	1	752	EN, FR
EW flier	1	3 400	FR
EW leaflet	1	15 500	FR
EW sticker	1	1 000	EN
EW poster	1	4 219	FR
EW bookmark	1	1 500	EN
NAPO DVD	1	120	EN
Total pieces of information		96 738	

GERMANY

	Issues	No copies	Languages
Good practice booklet 2005	1	190	EN
Working paper	2	519	EN
Factsheets	5	41 349	DE, EN, ES, FR
Reports	5	1 214	DE, FR, EN
Agency corporate brochure	1	5 900	DE, EN, ES, FR
CD-ROM	2	495	All languages
Annual report	1	201	EN
AR summary	1	458	EN, DE
Forums	2	2 490	DE, EN, FR
Magazine	1	4 041	EN,FR,DE
EW flier	1	11 100	DE
EW leaflet	1	11 600	DE
EW sticker	1	5 330	EN
EW poster	1	6 105	DE, EN,FR
EW bookmark	1	4 330	EN
NAPO DVD	1	142	EN
Total pieces of information		95 464	



GREECE

	Issues	No copies	Languages
Good practice booklet 2005	1	87	EN
Working paper	2	222	EN
Factsheets	5	17 209	EN, FR, EL
Reports	5	442	FR, EN
Agency corporate brochure	1	3 951	EN, FR, EL
CD-ROM	2	192	All languages
Annual report	1	1 005	EN
AR summary	1	802	EN, EL
Forums	2	1 936	DE, EN, ES, FR
Magazine	1	1 168	DE, EN, ES, FR
EW flier	1	5,000	EL
EW leaflet	1	3 000	EL
EW sticker	1	3 060	EN
EW poster	1	1 555	EN, FR, EL
EW bookmark	1	3 060	EN
NAPO DVD	1	2 045	EN
Total pieces of information		44 734	

HUNGARY

	Issues	No copies	Languages
Good practice booklet 2005	1	43	EN
Working paper	2	120	EN
Factsheets	5	15 256	EN, HU
Reports	5	240	EN
Agency corporate brochure	1	3 324	EN, HU
CD-ROM	2	163	All languages
Annual report	1	9	EN
AR summary	1	149	EN, HU
Forums	2	234	EN
Magazine	1	178	EN, DE
EW flier	1	5 000	HU
EW leaflet	1	5 000	HU
EW sticker	1	2 000	EN
EW poster	1	1 021	HU
EW bookmark	1	2 000	EN
NAPO DVD	1	2 041	EN
Total pieces of information		36 778	



IRELAND

	Issues	No copies	Languages
Good practice booklet 2005	1	67	EN
Working paper	2	186	EN
Factsheets	5	70 159	EN, LT, LV, PL
Reports	5	354	EN
Agency corporate brochure	1	872	EN, LT, LV, PL
CD-ROM	2	212	All languages
Annual report	1	60	EN
AR summary	1	110	EN, HU
Forums	2	308	EN
Magazine	1	375	EN, FR
EW flier	1	2 000	EN
EW leaflet	1	10 000	EN
EW sticker	1	20 000	EN
EW poster	1	15 018	EN
EW bookmark	1	20 000	EN
NAPO DVD	1	2 027	EN
Total pieces of information		141 748	

ITALY

	Issues	No copies	Languages
Good practice booklet 2005	1	77	EN
Working paper	2	368	EN
Factsheets	5	305 360	DE, EN, ES, FR, IT
Reports	5	730	DE, FR, EN
Agency corporate brochure	1	4 910	DE, EN, ES, FR, IT
CD-ROM	2	456	All languages
Annual report	1	1 007	EN
AR summary	1	11 006	DE, FR, IT, EN
Forums	2	964	DE, EN, ES, FR
Magazine	1	823	DE, EN, ES, FR
EW flier	1	2 000	IT
EW leaflet	1	40 100	IT
EW sticker	1	5 450	EN
EW poster	1	4 114	IT, DE, EN, FR
EW bookmark	1	40 450	EN
NAPO DVD	1	115	EN
Total pieces of information		417 930	



LATVIA

	Issues	No copies	Languages
Good practice booklet 2005	1	25	EN
Working paper	2	74	EN
Factsheets	5	9 189	LV
Reports	5	859	LV, EN
Agency corporate brochure	1	825	LV
CD-ROM	2	127	All languages
Annual report	1	21	EN
AR summary	1	200	EN, LV
Forums	2	184	EN
Magazine	1	342	EN
EW flier	1	300	LV
EW leaflet	1	1 500	LV
EW sticker	1	1 300	EN
EW poster	1	156	LV
EW bookmark	1	1 900	EN
NAPO DVD	1	2 012	EN
Total pieces of information		19 014	

LITHUANIA

	Issues	No copies	Languages
Good practice booklet 2005	1	69	EN
Working paper	2	168	EN
Factsheets	5	6 388	LT
Reports	5	399	EN, LT
Agency corporate brochure	1	931	LT
CD-ROM	2	135	All languages
Annual report	1	103	EN
AR summary	1	210	EN, LT
Forums	2	316	EN
Magazine	1	218	EN, FR, DE
EW flier	1	500	LT
EW leaflet	1	2 000	LT
EW sticker	1	500	EN
EW poster	1	507	LT
EW bookmark	1	500	EN
NAPO DVD	1	2 015	EN
Total pieces of information		14 959	



LUXEMBOURG

	Issues	No copies	Languages
Good practice booklet 2005	1	60	EN
Working paper	2	141	EN
Factsheets	5	8 236	All languages
Reports	5	492	EN
Agency corporate brochure	1	1 320	All languages
CD-ROM	2	180	All languages
Annual report	1	30	EN
AR summary	1	251	All languages
Forums	2	1 096	EN, FR, DE, ES
Magazine	1	352	EN
EW flier	1	1 202	All languages
EW leaflet	1	1 181	All languages
EW sticker	1	715	EN
EW poster	1	757	All languages
EW bookmark	1	815	EN
NAPO DVD	1	2 026	EN
Total pieces of information		18 854	

MALTA

	Issues	No copies	Languages
Good practice booklet 2005	1	37	EN
Working paper	2	80	EN
Factsheets	5	30 725	EN
Reports	5	160	EN
Agency corporate brochure	1	81	EN
CD-ROM	2	164	All languages
Annual report	1	100	EN
AR summary	1	0	EN
Forums	2	298	EN
Magazine	1	650	EN
EW flier	1	1 000	EN, MT
EW leaflet	1	4 000	MT, EN
EW sticker	1	10 250	EN
EW poster	1	2 003	EN, MT
EW bookmark	1	10 250	EN
NAPO DVD	1	1 503	EN
Total pieces of information		61 301	



THE NETHERLANDS

	Issues	No copies	Languages
Good practice booklet 2005	1	115	EN
Working paper	2	214	EN
Factsheets	5	12 244	EN, NL
Reports	5	1 750	EN, NL
Agency corporate brochure	1	3 506	EN, NL
CD-ROM	2	224	All languages
Annual report	1	26	EN
AR summary	1	250	EN, NL
Forums	2	340	EN
Magazine	1	493	EN
EW flier	1	3 000	NL
EW leaflet	1	3 000	NL
EW sticker	1	2 500	EN
EW poster	1	1 524	NL, EN
EW bookmark	1	2 000	EN
NAPO DVD	1	2 033	EN
Total pieces of information		33 219	

POLAND

	Issues	No copies	Languages
Good practice booklet 2005	1	104	EN
Working paper	2	264	EN
Factsheets	5	30 955	All languages
Reports	5	524	DE, FR, EN
Agency corporate brochure	1	1 955	All languages
CD-ROM	2	412	All languages
Annual report	1	128	EN
AR summary	1	1 082	DE, ET, FR, HU, LT, LV, PL, SL, EN
Forums	2	550	EN, DE, FR
Magazine	1	750	EN, FR, DE
EW flier	1	2 000	PL
EW leaflet	1	10 000	PL
EW sticker	1	5 300	EN
EW poster	1	10 038	DE, FR, PL
EW bookmark	1	5 300	EN
NAPO DVD	1	2 050	EN
Total pieces of information		71 412	



PORTUGAL

	Issues	No copies	Languages
Good practice booklet 2005	1	80	EN
Working paper	2	164	EN
Factsheets	5	63 283	ES, PT
Reports	5	328	EN
Agency corporate brochure	1	3 648	ES, PT
CD-ROM	2	194	All languages
Annual report	1	501	EN
AR summary	1	1 000	EN, PT
Forums	2	646	EN, ES, FR
Magazine	1	379	EN, ES, FR
EW flier	1	5 000	PT
EW leaflet	1	15 000	PT
EW sticker	1	20 000	EN
EW poster	1	10 043	PT
EW bookmark	1	20 000	EN
NAPO DVD	1	2 043	EN
Total pieces of information		142 309	

SLOVAKIA

	Issues	No copies	Languages
Good practice booklet 2005	1	24	EN
Working paper	2	82	EN
Factsheets	5	9 245	SK, EN
Reports	5	282	EN, SK
Agency corporate brochure	1	932	SK, EN
CD-ROM	2	138	All languages
Annual report	1	118	EN
AR summary	1	1 103	EN
Forums	2	302	EN
Magazine	1	141	EN
EW flier	1	2 100	EN, SK
EW leaflet	1	3 000	SK
EW sticker	1	1 500	EN
EW poster	1	508	SK
EW bookmark	1	1 500	EN
NAPO DVD	1	2 018	EN
Total pieces of information		22 993	



SLOVENIA

	Issues	No copies	Languages
Good practice booklet 2005	1	38	EN
Working paper	2	60	EN
Factsheets	5	10 724	SL
Reports	5	120	EN
Agency corporate brochure	1	719	SL
CD-ROM	2	127	All languages
Annual report	1	50	EN
AR summary	1	4 501	SL, EN
Forums	2	266	EN
Magazine	1	403	EN, DE
EW flier	1	980	SL
EW leaflet	1	5 000	SL
EW sticker	1	2 000	EN
EW poster	1	308	SL
EW bookmark	1	10 000	EN
NAPO DVD	1	2 012	EN
Total pieces of information		37 308	

SPAIN

	Issues	No copies	Languages
Good practice booklet 2005	1	397	EN
Working paper	2	946	EN
Factsheets	5	52 932	EN, ES, DE, FR, IT
Reports	5	2 152	EN, ES
Agency corporate brochure	1	4 032	EN, ES, DE, FR, IT
CD-ROM	2	642	All languages
Annual report	1	324	EN
AR summary	1	827	ES, EN
Forums	2	2 674	DE, EN, ES, FR
Magazine	1	987	EN, ES, FR, DE
EW flier	1	7 700	ES
EW leaflet	1	17 370	EN, ES
EW sticker	1	23 050	EN
EW poster	1	5 643	All languages
EW bookmark	1	21 825	EN
NAPO DVD	1	2 793	EN
Total pieces of information		144 294	



SWEDEN

	Issues	No copies	Languages
Good practice booklet 2005	1	111	EN
Working paper	2	228	EN
Factsheets	5	39 250	SV
Reports	5	594	SV, EN
Agency corporate brochure	1	3 572	SV
CD-ROM	2	179	All languages
Annual report	1	50	EN
AR summary	1	203	EN, SV
Forums	2	322	DE, EN
Magazine	1	161	EN, DE
EW flier	1	1 000	SV
EW leaflet	1	6 000	SV
EW sticker	1	2 000	EN
EW poster	1	1 026	SV, EN
EW bookmark	1	2 000	EN
NAPO DVD	1	2 312	EN
Total pieces of information		59 008	

UNITED KINGDOM

	Issues	No copies	Languages
Good practice booklet 2005	1	121	EN
Working paper	2	417	EN
Factsheets	5	300 826	All languages
Reports	5	475	EN
Agency corporate brochure	1	992	All languages
CD-ROM	2	401	All languages
Annual report	1	216	EN
AR summary	1	442	EN
Forums	2	932	EN, ES
Magazine	1	900	EN, ES
EW flier	1	7 000	EN
EW leaflet	1	100	EN
EW sticker	1	100	EN
EW poster	1	100	EN
EW bookmark	1	100	EN
NAPO DVD	1	289	EN
Total pieces of information		313 411	



ANNEX 11

NEWS RELEASES IN 2005



http://osha.eu.int/news/press_releases/index_en.htm

21 January	The business case of safe and healthy work
5 April	Good practice awards 2005 — Reducing risks from workplace noise
11 April	Advance notice on the European Week — 2005 Stop that noise! — campaign
24 April	European Union says 'Stop that noise!'
15 June	Work safety in an enlarged Europe
8 July	EU strengthens its transatlantic cooperation on work safety
14 September	EU launches new global safety and health portal
20 September	EU announces the launch of a global OSH information portal at World Congress on Health and Safety at Work
5 October	EU prepares for better protection of 60 million workers exposed to noise
20 October	'Stop that noise!' week across Europe turns spotlight on 60 million EU workers exposed to noise
18 November	High safety and health standards benefit SMEs
5 December	EU prepares for a year-long campaign to protect young workers
9 December	EU experts forecast changes in occupational risks
12 December	European noise at work summit spotlights the new EU directive on noise and awards Europe's best noise prevention cases
13 December	EU safety and health portal receives international information industry award
14 December	New chairperson confirms Agency's plans for 2006 to target young people at work



ANNEX
12.

FINANCE 2004/05



ACTUAL FINANCIAL IMPLEMENTATION

It includes payments and carry-overs generated on that year (figures in EUR)

	2004	2005
Revenues		
European Community subsidy	10 588 000	13 200 000
European Commission PHARE	121 073	357 784
Other subsidies	210 303	210 303
Other revenues	81 240	66 196
Adjustment for contributions not received	(1 160 193)	(1 069 293) ⁽¹⁾
Total revenue	9 840 423	12 764 990
Expenditure		
Title I		
Staff costs (salaries, allowances and other staff costs)	3 439 063	3 707 381
Title II		
Buildings, equipment and miscellaneous operating expenditure	1 213 985	1 380 259
Title III		
Focal points' activities, including expert group activities	765 375	888 113
Establishment and management of the information network on Internet	388 055	170 516
Editing, publication and distribution of information and other activities	343 720	364 017
Conferences, seminars, workshops and public events, promotional activities, etc.	128 268	494 303



Expenditure	2004	2005
Title III		
Studies and pilot schemes, topic centres	1 183 101	1 098 267
Mission, entertainment and representation expenses	206 003	202 499
Meetings of the Board and Bureau	238 569	255 816
Translation of studies, reports and working documents	1 010 267	1 409 705
Preparation, organisation and management of the European Week for Safety and Health at Work	607 422	414 078
Health and safety for small and medium-sized enterprises	85 500	5 875
Enlargement action plan		1 499 220
Total Title III	4 956 280	6 802 409
Total expenditure	9 609 328	11 890 049 ⁽²⁾
Memorandum item		
Phare programme	357 693	357 784

(¹) The difference of income on Community subsidy was due to the intention to balance the incomes with the amounts spent (including carry-overs from 2004 paid in 2005). Differences from other income sources reflect actual amounts received.

(²) Total expenditure does not include EUR 778 875 which was set aside in 2005, in order to balance accumulative outturn account corresponding to 2004, in compliance with the financial regulation.

2004 figures include definitive payments and carry-overs, while 2005 figures refer to definitive payments and provisional carry-overs.



ANNEX 13.

BOARD ASSESSMENT



Board assessment and analysis of Authorising Officer's Annual Activity Report for the financial year 2005

The governing board of the European Agency for Safety and Health at Work has received the Authorising Officer's Annual Activity Report for the year 2005 and is, on the basis of the information provided, of the opinion that the Agency's work programme for 2005 has been implemented in a satisfactory manner and that the resources provided have been spent in a reasonable way.

Bertil Remaeus
Chairperson of the governing board



ANNEX
14.

ANNUAL WORK PROGRAMME 2006

**Promoting quality at work in an enlarged European Union
Information for safe, healthy and productive jobs**

The governing board approved the Agency's annual work programme for 2006 on 13 December 2005. The work programme presented here is aligned with the EU strategy on health and safety at work and provides a road map for the Agency's activities in the coming year.

It sets out the specific development goals and activities of the Agency for 2006 following the sections of the rolling work programme. Where relevant, the Agency ensures that Community strategy priorities, such as diversity in the workplace, are mainstreamed into Agency projects. The work programme is published on the Agency's website at http://osha.eu.int/publications/work_programmes/

BUILDING THE LINKS — PROMOTING GLOBAL NETWORK PARTNERSHIP**Optimising Agency and network resources and cooperation**

In 2006, the Agency will focus its network activities on the following goals.

- Monitor the implementation of the third generation topic centres in accordance with the model agreed by the board in November 2003 and 2004.
- Continued focus on the efficiency and effectiveness of the second generation Agency network.
- Implement the new provisions in the revised Agency regulation, in particular strengthening tripartism.
- Attention to the importance of appropriate planning and monitoring of the work to be carried out via the network. The Agency will continue to improve its planning and monitoring tools to help estimate and plan use of resources at the national level and to make the work of its network transparent to key stakeholders. This will include the continued development of work plans with each focal point specifying objectives and tasks and monitoring of progress of implementation.
- To support the further development of national focal point websites and the national European Week activities a grant scheme for the EU focal points will be implemented ⁽¹⁾. The maximum amounts for the grants will in 2006 continue to reflect a special priority of the new Member States.

(1) In 2006 grants will be made available for focal point website management and European Week activities with the following maximum amounts for the national focal points: Germany, France, Italy, Spain, United Kingdom, Poland: EUR 50 000; the Netherlands, Belgium, Greece, Portugal, Hungary, Czech Republic, Lithuania, Slovakia: EUR 40 000; Sweden, Austria, Denmark, Finland, Ireland, Malta, Estonia, Cyprus, Slovenia, Latvia: EUR 30 000; Luxembourg: EUR 20 000.



- An external evaluation of the Agency with special emphasis on its focal point network will be carried out in 2006 to follow up on the evaluation carried out in 2001. Following the evaluation, the board will be invited to agree an action plan in 2007.

Extending network partnership

In the European Union

Institutional relations

- Systematic cooperation in 2006 with the European Commission in the framework of the Community strategy will focus on consolidating cooperation with the Employment DG and its antenna in Brussels. Particular emphasis will be placed on supporting the European Commission in its task of preparing the new Community strategy for occupational health and safety, 2007–12. This cooperation will be reinforced by the Brussels liaison officer, established in 2005. The Agency will provide support and input to the Commission in its policy development, with a special focus on mainstreaming safety and health into other policy areas. The Agency will also develop its cooperation, in line with its activities, with other DGs of the Commission.
- Information support to the European Parliament and its committees (including the organisation of an annual exhibition and presentations), to Ecosoc, the Council and relevant representations and other EU institutions where appropriate.
- Facilitate the work of the European construction safety forum (ECSEF), established following the European construction safety summit in November 2004, to encourage further improvements with OSH in construction, and facilitate the follow-up summit, scheduled for June 2006.

European partnerships

- The Agency will cooperate with the European Foundation for the Improvement of Living and Working Conditions within the framework of a revised memorandum of understanding and with other European agencies where relevant.
- Develop cooperation with the Advisory Committee, particularly with ad hoc groups where the Agency has carried out or is planning relevant work.
- Develop cooperation with the Commission's Senior Labour Inspectors Committee (SLIC), in particular regarding SLIC and Agency campaigns and information sharing related to the Risk Observatory. In 2006, the Agency will offer information support to the SLIC campaign on asbestos.
- Develop cooperation within the framework of the Commission's EU sectoral social dialogue to key sectors with relevance to the Agency's work programme activities, particularly on those sectors with most relevance to the forthcoming European Weeks and specific sectoral activities of the Agency.
- Through the Agency's Brussels-based officer, provide regular liaison and briefings on Agency activities to key social partner and interest group forums with an interest in safety and health, such as UNICE, ETUC, UEAPME and CEEP social/safety and health committees and working groups.
- Further develop links and cooperation with established EU health and safety networks, such as research, certification (Euroshnet), practitioner (Enshpo), workplace health promotion (ENWHP), business and insurance networks (European social insurance partners — European forum of insurances against accidents at work and occupational diseases) with a view to explore how these networks can contribute to supporting the EU OSH strategy.



Beyond the EU

The Agency work with Romania, Bulgaria, Turkey and Croatia will be based on external funding (Enlargement DG). The Agency will work with TAIEX on OSH seminars in the new Member States, the candidate countries and the Balkan States.

The Agency will work with the EFTA/EEA countries based on full funding of their participation in the work of the Agency as observers. The funding will either be based on an EEA agreement with similar conditions for Switzerland or if that is not possible on bilateral agreements with each of the EFTA/EEA countries.

Partnership

- USA. To further develop the relationship with OSHA and NIOSH and to maintain strong links with other important US organisations in the field of OSH such as the National Safety Council. Active participation in the EU–US cooperation, in particular on information sharing via the joint website.
- Canada, Australia, Brazil, Japan and South Korea: To further develop the relationships with the OSH organisations on the basis of mutual arrangements.
- New Zealand, Russia, China, Chile and South Africa: To develop the relationships with the OSH organisations on the basis of mutual arrangements.
- ILO and WHO: To further develop the relationships with the two international organisations on the basis of mutual arrangements. Cooperation on the implementation of the OSH strategies of the European Community and the ILO.
- OAS (Organisation of American States) and PAHO (Pan-American Health Organisation): Further develop cooperation with OAS and PAHO as joint focal points for the Americas for the development of the joint websites and related information exchange based on an updated mutual arrangement.
- IOHA (International Occupational Hygiene Association), ICOH (International Commission on Occupational Health) and ISSA (International Social Security Association): To develop the relationships with the international associations on the basis of mutual arrangements.
- IOSH (Institution of Occupational Safety and Health), Enshpo (European network of safety and health practitioners organisations) and INSHPO (International network of safety and health practitioners organisations). To develop the relationships with the institution and the networks on the basis of mutual arrangements.

Cooperation

Develop the cooperation with the countries in the 'European neighbourhood'. Establish focal points, national networks and joined websites in the Agency information network on the Internet.

International networks: To further develop links and cooperation with accident prevention networks (WOS). To develop systematic web links to international organisations, such as the Asia-Pacific Occupational Safety and Health Organisation (Aposho). To follow up on contacts with the IALI (International Association of Labour Inspections).

Contacts

Other countries and OSH organisations: To establish relevant links from the Agency website to safety and health information on the websites of other relevant OSH organisations and to include these organisations on the Agency's mailing list.



COMMUNICATING KNOWLEDGE — YOUR LINK TO SAFETY AND HEALTH AT WORK

In 2006, the Agency will focus its communication services on the following goals.

Communication plan development and implementation

Several strategic developments launched in 2005 will continue to dominate the Agency's communication activities in 2006:

- improvement of the Agency's online offer by optimising the potential of its third generation Internet technology and updating and enriching website content;
- the launch of new products and further development of the web presence of the Risk Observatory as well as the results of a number of other information strategic projects;
- the setting up of a major OSH awareness-raising campaign in the 10 new Member States as part of a healthy workplace initiative.

In addition to consolidating these developments, the Agency will analyse the results of the online survey carried out in 2005 and gather user feedback through surveys and other means to refine its communication strategy.

Providing OSH information on the Internet

The Agency will build on the advances made in 2005 to improve accessibility to its online information resources including the merging of the Agency and Europe sites and the launch of <http://osha.eu.int> as a portal to all of the Agency's information network. In particular it will:

- provide additional risk and sector-specific 'entry points' with multilingual content for public dissemination and expert spaces where the information will be provided mainly in the language of origin of the relevant texts;
- in support of the information project activities planned for 2006, web features will be developed on the following topics:
 - OSH and ageing;
 - OSH and economic performance;
- continue the development of the website as a global portal for safety and health information by further partnerships with relevant international and national organisations beyond Europe.

Improving web facilities

- Exploiting the full potential of the 3G technological platform to further develop the Agency website as a multilingual gateway to information about the Agency, its network and its services open to all European citizens.
- Developing innovative web features to support the European Week campaign (see below) adapted to the needs of young workers and their online habits.
- Continued upgrading of the Agency's portfolio of OSH information to fill identified gaps and to maintain the currency of the information provided.
- Further development of personalisation and alert services for registered users of the Agency's website.
- Using the 3G platform to ensure that all parts of the Agency network meet agreed quality standards and that Agency information is actively promoted across the whole network.



Complementary communication services

- The Agency will promote new information products and services developed as part of the 2005 work programme in the following areas:
 - OSH and economic performance;
 - OSH and ageing;
 - Risk Observatory and emerging risks.
- In this context, develop dedicated communication tools to meet the information needs at enterprise level.
- The Agency will continue to develop its corporate communications, including the publication of its annual report, news services, catalogue and other promotion and exhibition material.
- Media relations — the Agency will continue to develop its relations with the OSH media and to promote safety and health via more mainstream media through its campaigning activities. News releases will normally be published in all official Community languages. If the pilot exercise to develop a network of national media relations support services is evaluated positively, plans will be developed to extend this network beyond the initial six linguistic regions.
- Supporting the focal point network: the Agency will seek further to localise its promotion campaigns as much as possible working with its focal points and other network partners.
- Exhibitions/events: the Agency will participate in a number of high profile international OSH conferences and exhibitions. It will also increase its efforts to ensure that Agency information is available at appropriate national events.
- Information requests: the Agency will be able to handle a limited number of ad hoc information requests within the established procedure.

Campaigning/European Week

European Week 2006 — Protecting young people: The focus of the Week will be on the occupational safety and health of young people and its main objective will be to promote a prevention culture and to reduce the incidence of accidents and ill health (including future ill health) among young people at work. As well as targeting information at workplaces and workplace intermediaries, the campaign will also include a strand on the mainstreaming of OSH into education building on recent Agency activity in this area. The Agency will use the same overall campaign model as developed in earlier years. However, modifications may be made in light of the recommendations of the independent evaluations of previous campaigns. A good practice award scheme will take place as well as a schools' competition and the Agency will cooperate with the EU presidencies in the launch and closing events.

European Week 2007: prevention of musculoskeletal disorders will be prepared for launch in the first half of 2007.

Healthy workplace initiative: 2006 will see the delivery on the ground of initiatives started in 2005. These include a seminar series, the localisation and dissemination of Agency promotional material supported by national steering committees in each country and the launch of an awareness-raising campaign. The Agency will monitor the results of these first initiatives in order to finetune its future action plan.



DEVELOPING KNOWLEDGE TO SUPPORT POLICY-MAKING AND IMPLEMENTATION ⁽²⁾

It should be noted that the increasing total amount of information collected by the Agency requires considerable resources to maintain and update existing information services. In the following the development projects are described. In 2006 the Agency will focus its information project activities on the following goals.

New prevention strategies and policies**OSH and economic performance (ongoing)**

The Agency will review and consolidate the findings of its previous work. 2006 activities will be carried out according to the needs identified for future activities.

Promoting a preventive safety and health culture**European Week 2007: Musculoskeletal disorders (IP-2006-01) (programmed)**

Contribute with a number of information products to the preparation of the European Week 2007 on MSDs.

European Week 2006: Promoting OSH among young people (ongoing)

Contribution to the European Week 2006, which will include special information pack, a report combining research and good practice and factsheets.

Healthy workplace initiative (ongoing)

In order to promote a prevention culture and support the implementation of the *acquis communautaire*, the Agency will manage a specific 'Healthy workplace initiative'. The Agency will support awareness-raising activities on OSH essentials and to knowledge transfer promoting health and safety in SMEs.

European Week 2005: Noise (ongoing)

Follow-up on the European Week campaign on noise.

Safety and health information for priority groups**Priority group: Ageing workforce (ongoing)**

Describing the relation between OSH and ageing, identification of policies and good practices to deal with the issue and promotion of the outcomes.

Safety and health information for risk sectors**Good practice information: Catering, hotels and restaurants (programmed)**

Provide an overview of situation with regard to OSH in this sector, as well as an overview of new development within the sector, which might have an impact on OSH. In addition, to provide information on innovative OSH programmes and good practice.

⁽²⁾ The term 'programmed' refers to projects which were already planned in the Rolling Work Programme 2005–08, the term 'ongoing' refers to projects included in an earlier annual work programme but which are still ongoing (code refers to project ID), and the term 'new' refers to projects which are neither ongoing, nor programmed.



Anticipating change — Risk Observatory

Risk Observatory (ongoing)

Following a board decision in November 2004 to continue the development of the Risk Observatory by extending the data collection and analysis, by disseminating the findings (website and OSH outlook) and by discussing the findings. This activity covers all 25 Member States. It integrates previous activities on OSH monitoring and the information system for new research on the changing world of work/emerging risks (2003-IP-01 and IP-WH-NEW RISKS).



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In order to encourage improvements, especially in the working environment, as regards the protection of the safety and health of workers as provided for in the Treaty and successive action programmes concerning health and safety at the workplace, the aim of the Agency shall be to provide the Community bodies, the Member States and those involved in the field with the technical, scientific and economic information of use in the field of safety and health at work.

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