

### Appendices

## Evaluation of European Week for Safety and Health at Work 2004

July 2005



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## List of interviews

### A

#### **Agency's staff:**

- 1. Françoise Murillo (Project Team Leader)
- 2. Andrew Smith (Information/Communication/Publications)
- 3. Brenda O'Brien (Communications Liaison in Brussels)
- 4. Greg Haywood (Construction Expert)
- 5. Hans-Horst Konkolewsky (Agency Director)
- 6. Marta Urrutia (FOP subsidy and National Reports)
- 7. Pascale Turlotte (Financial Aspects of the FOP subsidy)

#### EU level social partners/Bilbao Declaration Signatories:

- 8. Marc Sapir ETUC
- Natasha Waltke UNICE
- 10. Bernd Eisenbach EFBWW
- 11. Ulrich Paetzold FIEC (via email)
- 12. John Graby Architects' Council of Europe

CSES also attended a follow-up forum where all of the Bilbao Declaration signatories met in May 2005.

#### **Focal Points:**

- 13. Austria Gabriele Kaida
- 14. Belgium Willy Imbrechts
- 15. Cyprus Marios Charalambous, Marios Kourtellis, Yiannoula Theodoulidou
- 16. Czech Republic Daniela Kubickova
- 17. Denmark Joergen Andersen
- 18. Estonia Tiit Kaadu
- 19. Finland Hannu Stalhammar, Erkki Yrjanheikki
- 20. Germany Reinhard Gerber
- 21. Greece Elizabeth Galanopoulou, Giannis Konstantakopoulos, Trifon Ginalas
- 22. Hungary Janos Gador
- 23. Italy Francesca Grosso, Sergio Tavassi
- 24. Latvia Liene Maurite
- 25. Lithuania Nerita Sot
- 26. The Netherlands Viola Guldener, Annette Höppener
- 27. Poland- Wioletta Klimaszewska
- 28. Portugal Maria Manuela Calado Correia
- 29. Sweden Elisabet Delang
- 30. Slovenia Vladka Komel (via email)
- 31. United Kingdom Eleanor Keech



## List of interviews



#### National social partners/other partners at the national level:

- 32. Cyprus Employers and Industrialists Federation: Christina Vasila
- 33. Cyprus Cyprus Chamber of Commerce and Industry: Lefteris Karydis
- 34. Finland The Central Organisation of Finnish Trade Unions: Raili Perimaki
- 35. Finland Construction Trade Union : Veijo Houtari, Leena Johansson
- 36. Greece Hellenic Institute for Occupational Health and Safety: Spiros Dontas
- 37. Italy Trade Unions: Gabriella Galli and Giorgio Cocco
- 38. Italy Employers' organisations: Tommaso Campanile
- 39. Poland Skanska Poland: Adam Sekowski
- 40. Lithuania Lithuanian Builders Association of Lithuanian Industrialist Confederation: Grazina Laurynaitiene



B

The European Agency for Safety and Health at work (the Agency) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. Please complete the following questionnaire and return it to the evaluators (Centre for Strategy & Evaluation Services – CSES) by 10th April 2005. This can be done either by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122). If you have any questions, please feel free to contact Sonia Cook directly (email: scook@cses.co.uk or phone + 44 (0)1227 763180). Alternatively, you can phone CSES's general enquiries line on +44 (0) 1959 525122.

If you are filling in the form electronically, please type your answers in the shaded text boxes ( ). The dotted lines are provided should you wish you complete the form by hand, but they are not suitable for typing the text in. You will also be able to select the check boxes ( ) electronically by clicking your mouse over them.

Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

ne constructi	ion sector a	s a topic of E	W2004?							
_	ion sector a	s a topic of E	W2004?							
opriate			7112004.							
hy:										
needs of con	struction se	ector in your	country? Pleas							
relevant	Relevant	Not very	relevant							
terms of the following (please tick appropriate boxes):										
	Easier	The same								
Much easier	Easier	The same	Less Easy							
	Easier	The same								
	Easier	The same								
	Easier	The same								
	Easier	The same								
	Easier	The same								
y	relevant	relevant Relevant	relevant Relevant Not very							

1.4 To what extent do you think that the key	objectives	s of EW2004 be	en reach	red? I	Please ti	ck appropr	iate
boxes, where 1 is the least and 5 is the great	-					11 1	
Objective				1	2 3	3 4 5	
Focus on SMEs				1		, <del>, ,</del> , ,	<del>'</del>
Awareness raising at workplace level (both SI	MEs and las	car companies)		H	$\dashv \vdash$	<del></del>	╣
Best practice promotion at workplace level (but Si	aniec)	H	+++	<del></del>	╣		
Awareness raising among wider public and at	annes)	H	╫	┽┼┾┽┼┾	┽		
Involving and committing the Social Partners	the politica	II ICVCI		H	╁	┽┼┾┤┾	┽
Exchange of expertise between member states	1			H	ĦĦ	╡┼╞╡┼╞	╡
Exertainge of expertise between member states	,						
How many <b>SMEs</b> do you estimate have been re	eached in vo	our country eith	er directl	lv or i	ndirectl	v?	
	_	-		-		-	
Up to 500  500-2000 2000-5000	5000-8000	8000-10 00	00 10	000 0	-15 000	Over	15 000
1.5 Please rate how does the EW2004 comp	nare to nre	vious FWs in t	erms of	the r	numher	of workn	laces
reached and sharing of trans-national ex						or workp	iaces
Teached and sharing of trans national ex	1					3.6 1	1
	Much	Somewhat	The		ewhat	Much	
The second of th	higher	higher	same	lower		lower	4
The number of workplaces reached within SMEs					Ш		
The number of workplaces reached within							1
large public sector companies			Ш				
The number of workplaces reached within				$\neg$		$\vdash \sqcap$	1
large private sector companies			Ш			"	
Trans-national exchange of experience			П		П	$\dagger$	1
Trans national exchange of experience							1
16 Harrist Harr	1. 1.66			4	l l	1	1.1
1.6 How would you rate the extent to which the EW activities (this includes both the							
tick relevant boxes, where 1 is the least an			Hauona	ai aiic	i the E	o ievei): r	iease
				ı			
Audience category		1 2 3 4	5				
General public							
Employee organisations							
Employer organisations			_				
Workplaces within large public companies			_				
Workplaces within large private companies			_				
Workplaces in SMEs			_				
Health and safety at work specialists			_				
Labour inspectors		<u> </u>	_				
Construction industry associations		<u> </u>	_				
Other							
If you selected 'other' please specify who they	were:						



	••••				•••			• • • • •	• • • •	• • • • •	• • • • • • •		• • • • • • •	• • • • • • • • •	
Please give us <b>a rough estimate</b> , if possible, of the total number of participants in EW2004 events in your country:															
Up to 1000 \[ \] 1000 - 2000 \[ \] 2000- 5000 \[ \] 5000-8000 \[ \] 8000-10000 \[ \] 10 000-15 000 \[ \] Over 15 000 \[ \]															
1.7 How effective were the different categories of participants in EW2004 activities in communicating EW messages to the workplaces (e.g. by disseminating EW information, sharing insights from the events, organising their own events, etc)? Please tick relevant boxes, where 1 represents the least effective and 5 the most effective.															
Participant category	1	1	2	3	3	4	_	5	N	/ <u>A</u> *	Do	n't k	now		
Employee organisations				L			]								
Employer organisations							] [								
Participants from large public companies							]								
Participants from large private companies							] [								
Participants from SMEs							][								
Health and safety at work specialists							] [							1	
Labour inspectors		T					][								
Construction industry associations		T					][								
Other															
*Select N/A if the participant category was not included in Europe We	eek 20	004	acti	viti	es									1	
If you selected 'other' please specify who they were:															
1.8 Which activities do you think have been most effe at workplace level? Please rate by ticking relevant	box	es	, wł	ner	e <u>1</u>	is t		leas	st ar	nd 5	is the			ctice	
Activity category	1	<u> </u>	2	_3	-	4	4	5	1	N/A	*				
Regional seminars/training events	Щ	ļļ	_	<u> </u>	4	<u> </u>	1	<u> </u>		<u> </u>					
National seminars/training events	Щ	ļļ	_	<u> </u>	4	<u> </u>	1	<u> </u>		<u>Ц</u>					
Conferences, fairs, exhibitions	Щ	Ļļ		<u> </u>	<u> </u>	<u> </u>	Ц	<u>Ц</u>		Щ					
Campaign materials distribution	Щ	Ц		<u> </u>		<u> </u>	Ц	Щ		Щ					
Workplace visits		Ц		<u> </u>	╛	<u>_</u>	Ц	<u>Ц</u>		Щ					
Media coverage		Ц		<u> </u>	╛	<u>_</u>	Ц	<u>Ц</u>		Щ					
Agency EW 2004 website				L											
National EW 2004 website				L											
Other					] [										
If you selected 'other', please briefly define what that is:															



1.9 Which activities have been most cost-efficient to least and 5 is the greatest value:	run? Please rate	by ticking re	levant boxes, where 1 is	the				
Activity category	1 2 3	4 5 N	V/A*					
Regional seminars/training events								
National seminars/training events								
Conferences, fairs, exhibitions								
Campaign materials distribution								
Workplace visits								
Media coverage								
Agency EW 2004 website								
National EW 2004 website								
*Select N/A only if an activity has not be carried out in your country								
1.10 Although the Agency will not provide any additional funds for the purposes of EW2004, how likely is it that the results of EW2004 will be sustained in the future anyway (e.g. by attracting external funding, through continuing usage of existing materials, etc)?								
Very likely Quite likely Like	ly 🗌 No	t very likely	☐ Unlikely ☐					
If you have any ideas on how to increase sustainability,	please state here:							
••••								
2. Role of the Agency								
2. Role of the Agency 2.1 Please rate how satisfied were you with the following	lawing avganicat	ional agnost	g of FW2004 by tigkin	α				
<ul><li>2. Role of the Agency</li><li>2.1 Please rate how satisfied were you with the fol appropriate boxes:</li></ul>	lowing organisat	ional aspect	s of EW2004 by tickin	g				
2.1 Please rate how satisfied were you with the fol				g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:	lowing organisat	ional aspect	s of EW2004 by tickin	g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support				g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience				g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation				g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable				gg				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation				g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable	Very satisfied	Satisfied	Not very satisfied	gg.				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency support of the planning stage.	Very satisfied	Satisfied	Not very satisfied	g				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency support of the planning stage.	Very satisfied  U  D  port and facilitation	Satisfied  D D D D D D D D D D D D D D D D D D	Not very satisfied	gg) 				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency supexchange?	Very satisfied  U  D  port and facilitation	Satisfied  D D D D D D D D D D D D D D D D D D	Not very satisfied	gg				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency supexchange?	Very satisfied  D  port and facilitation  04 timetable, if an	Satisfied  D  On of trans-na	Not very satisfied	gg				
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency supexchange?  What were the main difficulties in relation to the EW200	Very satisfied  D D D D D D D D D D D D D D D D D D	Satisfied  D D D On of trans-na	Not very satisfied  U U U U U U U U U U U U U U U U U U					
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency supexchange?	very satisfied  port and facilitation  4 timetable, if any  ment in the planni	Satisfied  D  on of trans-na  y?  ng stage?	Not very satisfied  U U U U U U U U U U U U U U U U U U					
2.1 Please rate how satisfied were you with the fol appropriate boxes:  Agency support Agency's facilitation of trans-national experience exchange regarding EW organisation Overall EW2004 timetable FOP involvement in the planning stage  Were there any difficulties in relation to the Agency supexchange?  What were the main difficulties in relation to the EW2000000000000000000000000000000000000	very satisfied  port and facilitation  4 timetable, if any  ment in the planni	Satisfied  D  on of trans-na  y?  ng stage?	Not very satisfied  U U U U U U U U U U U U U U U U U U	g				

2.2 Please rate the impact which the participation	of	$\mathbf{E}$	UΙ	lev	el	So	oci	al	Pa	rtn	ers	had	in	your cou	intry.
Please tick appropriate boxes, where <u>1</u> is the least and 5 is the greatest.															
	1	Т	2	Ť	2	Т		Т	5						
Increased the visibility of EW2004	ᆍ	╗		$^{+}$	<u> </u>	1	己	1		$\exists$					
Involved their affiliated organisations in EW2004	누	╬	┢	╁	┾	╬	┾	╬	╆	H					
	누	╬	H	╫	┾	╬	누	╣	┢	Н					
Helped reach more workplaces Facilitated trans-national cooperation	누	╬	┢	┼	┾	╬	┾	╬	╆						
racilitated trails-flational cooperation			_	Ш	_				_	Ш					
Dlagge briefly englify if there years any other handitalify		ho		0.5					+0.						
Please briefly specify if there were any other benefits/if y	ou	па	ive	an	ıy (	:01	Ш	lei.	us.						
		• • • •	•••	• • •	•••	• • •	• • •	• • • •		• • • •	• • • •				• • • • • • • •
	•••	•••	• • • •	•••	• • • •	• • •	• • •	•••	• • • •	• • • •	• • • •		• • • • •		
2.3 Please rate how relevant were the campaign mater	ria	ls	to 1	th	e d	iff	er	ent	EV	V20	004	audi	ienc	es. Please	e tick
suitable boxes, where 1 is the least relevant and 5 is t															
,							_								
	1	Т	2	Т	3	Т			5	٦					
General public	Ė	7	Ť	$^{\dagger}$	Ī	1	T	7	Ť						
Employee organisations	十	⇈	Ħ	Ħ	┢	Ħ	┢	╗	Ħ	Н					
Employer organisations	〒	Ħ	T	ίŤ	T	Ħ	Ť	Ħ	T						
Workplaces within large public companies	十	Ħ	F	ίŤ	┢	Ħ	┢	╗	┢	Н					
Workplaces within large private companies  Workplaces within large private companies	一	╗	十	İΤ	F	Ħ	┢	╗	┢						
Workplaces in SMEs	十	╗	F	İΤ	┢	╗	┢	╗	Ħ						
OSH specialists	누	⇈	F	H	┢	╗	┢	╗	$\vdash$	H					
Labour inspectors	누	╗	F	H	┢	╗	┢	╗	$\vdash$	H					
Construction industry associations	누	╗	F	H	┢	╗	┢	╗	$\vdash$	H					
If you have any suggestions on how the campaign materia	 a1e		n h	III	ma	de de	m	ore	rel	L eve	nt t	o the	nee	de of wo	rknlaces
particularly SMEs, please briefly state here:	113	Ca	11 0	C 1	ıııa	uc	111	OIC	101	CVL	iii t	o tiic	iicc	ds of wor	rkpiaces,
particularly Siviles, piease offerry state here.															
			· · · ·		· · · ·										
	•••	•••	• • • •	•••		• • •	• • • •	•••			• • • •				
2.4 Discounts is some full and formal discount in the last in the			•	_	4		. 1	1.	4.	.1.1		1.	1.1		
2.4 Please rate how useful you found the individual ca	ım	pa	ıgn	ı n	naı	er	ıaı	s D	y ti	CK1	ng s	uitar	oie b	oxes:	_
	L	Ve	ery	us	sef	ul		J	Jsef	ul		Not	ver	y useful	
Factsheets	L		[												
Magazine	L		[												
Information pack			[												
Campaign pack (poster, leaflet, GPA flyer, etc)															
Information report "Achieving better safety and health	Τ														7
in construction"															
NAPO DVD	T														7
Booklet with GPA winners case studies	T			┚											٦
															_
Were the materials made available in time? Please tick on	ıe:														
Yes A bit early A bit late Very late	]														
• - • -															

ones that should be added, suggestions regarding timing, etc) please explain briefly:												
2.5 Has the design of campaign materials been more helpful in overcoming linguistic barriers in comparison with previous years? Please tick one box. Yes The same Less helpful												
2.6 Are there any parts of Agency's EW2004 website that could be improved?  Yes No												
If you answered 'yes', please outline briefly what:												
2.7 <b>Do you think the Agency's profile has been higher during EW2004 than in previous EWs?</b> Please tick one box.												
Higher	The s	ame			L	owe	î 🗌					
2.8 What do you think has been the impact of the simultaneous launch of Europe Week 2004 and simultaneous October Week in terms of their impact on increasing visibility, organisational aspects?												
	Very positive	Positive	Neutral	Negative	Ve nega							
Impact on Organisational effort Impact on EW visibility						-	4					
Impact on Ew Visionity					L							
3. European Added Value and Politi	cal Impact											
3.1 To what extent is the EW2004 is	recognised a	s a Europea	n campaig	n among your	natio	onal	audi	iences	s?			
Completely Mainly	у 🔲	Somewhat		Not much [			Not	at all				
3.2 Please rate the following question greatest.	ons by ticking	appropriate	boxes, wher	re 1 represents	the le	ast v	alue	and 5	the			
					1	2	3	4	5			
To what extent has the visibility of the to its success at the national level?	ie campaign as	a European	Campaign	contributed								
To what extent have the campaign m Agency's stickers?	aterials you us	ed in EW20	04 been bra	nded with the								
Has the image of your organisation in EW2004 activities?	mproved as a r	esult of you	r co-ordinat	ion of								
Do you feel that the information and				given your								
workplaces an understanding of Euro How strong was the synergy between	<u> </u>			ors'								
Committee (SLIC) campaign?			-r-300			_						

3.3 How compatible have the EW2004 your country and with national so can select both a and b if applicable):					
<ul><li>(a) Compatible with the existing initiatives</li><li>(b) Compatible with the existing initiatives</li><li>(c) Not compatible with any existing initia</li><li>(d) Not compatible with any existing initia</li></ul>	s/priorities or tives/prioriti	n other H&S es at all, but	themes was valuab	le anyway	
Please briefly comment on the above, if yo	ou have anyth	ning to add:			
		• • • • • • • • • • • • • • • • • • • •			
4. Organisational Aspects at the National	al Level				
4.1 How satisfied are you with the invol	lvement of n	ational soci	al partners	in the planni	ng and
implementation of EW2004 activities					
_	<del> </del>		ı	1	
	Highly	Very	Satisfied	Not very	Not satisfied at
Involvement in planning	Highly satisfied	Very satisfied	Satisfied	Not very satisfied	Not satisfied at all
Involvement in planning			Satisfied		
Involvement in implementation			Satisfied		
Involvement in implementation Involvement in general in comparison			Satisfied		
Involvement in implementation			Satisfied		
Involvement in implementation Involvement in general in comparison with previous EWs	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison with previous EWs	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison with previous EWs	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison with previous EWs	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison with previous EWs	satisfied	satisfied		satisfied	
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	satisfied	satisfied	nvolvement	satisfied	all
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in	satisfied  which the i	nvolvement	satisfied  can be increased the official	all
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in	satisfied  which the inch organisies/might be	nvolvement	satisfied  can be increased the official	all
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in	satisfied  which the inch organisies/might be	nvolvement	satisfied  can be increased to participate	all  Ged:  I tripartite network in the future.
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in	satisfied  which the inch organisies/might be	nvolvement	satisfied  can be increased ide the officiato participate Might be	all  Ged:  I tripartite network in the future.
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in EW activiti	satisfied  a which the in the interpretation organism ies/might be particed.	nvolvement	satisfied  can be increased ide the officiato participate Might be	all  Ged:  I tripartite network in the future.
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in EW activiti	satisfied  a which the in the interpretation organism ies/might be particed.	nvolvement	satisfied  can be increased ide the officiato participate Might be	all  Ged:  I tripartite network in the future.
Involvement in implementation Involvement in general in comparison with previous EWs  Please comment briefly if you can think of	any ways in	satisfied  a which the in the interpretation organism ies/might be particed.	nvolvement	satisfied  can be increased ide the officiato participate Might be	all  Ged:  I tripartite network in the future.

Private companies								L	]
Other									
If any of the above organisations have that has been the case?	e participated despite	being out	side the	offici	al no	etwork,	do yo	ou kno	ow why
			• • • • • • • • • •	•••••	••••		•••••		•••••
			•••••	• • • • • • •		• • • • • • • •	• • • • • •		
4.3 Have the EW activities been m	ore/less extensively	covered i	the mo	edia t	han	in the p	orevi	ous y	ears?
Significantly more More	The same	:	Less			Signific	antly	less[	
4.4 Please rate the following quest	ions on a scale 1-5, <u>1</u>	being the	least va	ılue aı	nd 5	the grea	atest.		
4.4 Please rate the following questions on a scale 1-5, 1 being the least value and 5 the greatest.    1									
5. FOP subsidies									
5.1 Please rate on a scale of 1-5, 1 process.	being the least value	and 5 the	greatest,	how	effic	eient is	the F	OP st	ıbsidy
					1	2	3	4	5
Application procedure									
Timelines (application deadline, len		payment p	rocedure	es,					
Clarity of activity eligibility criteria									
Clarity of cost eligibility criteria									
Reporting requirements									

Reporting requirements								
Please briefly comment further on any of the above:								
5.2 How suitable do you find the financing model for FOP s 25% sub-contracting limits)?	subsidies (50% co-financing requirement,							
Very suitable ☐ Quite suitable ☐ Suitable ☐ N	ot very suitable Unsuitable							
Can you suggest any alternatives?								
5.3 If there was no FOP subsidy, what do you think would have funded through the subsidy (please tick only one box):	e happened with the activities which were co-							
(a) The activities would have gone ahead anyway								
(b) The activities would have gone ahead on a smaller scale								
(c) The activities would not have gone ahead at all								
5.4 Please tell us if the fact that FOP subsidy was granted helped you or your Social Partners to win some funds for additional activities at the national level or if it has spurred additional activity at the national level (e.g. complementary activities by players outside the tripartite network such as private enterprises or other government bodies):								
	Yes No Don't know							
Funds for additional activities won by FOP  Funds for additional activities won by social partners								
Independent activities started outside tripartite network								
5.5 What have been the sources of co-financing at the national category, where 1 represents the least value and 5 the greatest.	level? Please give a weighting to each							
Sources	1 2 3 4 5							
Government bodies  FOR hydrot								
FOP budget Employer associations	<del></del>							
Employer associations  Employee associations	<del>-  </del>							
Private enterprises	<del>                                     </del>							
Other								



If you selected other, please specify briefly who they were:									
	• • • • • • • •			• • • • •					
6. Good Practice Awards Scheme									
<b>6.1</b> How were the winning/shortlisted good practices at the national level/EU level disseminated to other workplaces? Please tick all applicable options:									
Published a Good Practice leaflet  Media coverage  Organised Awards ceremony  No promotion									
Published on the national EW2004 website									
6.2 Please tell us what you think about the following questions	by tick	ing ap	propriate	boxe	es:				
	Y	es	The	1	Less than in				
			same	l ı	previous years				
Has the EW2004 GPA scheme raised the profile of EW2004 more than the GPAs in previous Europe Weeks?									
Has the promotion of GPA 2004 at the EU level been more active than in the previous Europe Weeks?									
Has the promotion of GPA 2004 at the national level been more active than in the previous Europe Weeks?									
If you have any ideas on how the GPA can be used to further raise please outline your ideas below:	EW pr	ofile (	or how it c	an b	be better advertised,				
6.3 Preliminary data indicates that the response of SMEs to the quite low. Please rate the following factors that may have compared to the control of the co									
important factor and 5 indicating the most important:		J		- 3 7 =	g				
	1		1 2	4	T = 1				
Law OSH standards in construction	1	2	3	4	5				
Low OSH standards in construction		片	+ $+$ $+$	片	<del>                                     </del>				
Weak GPA scheme promotion	H	片	+ + +	+	<del>                                     </del>				
GPA scheme timetable was unsuitable  The cost of participation is high for SMEs	H	片	+ + +	+	<del>                                     </del>				
The cost of participation is high for SMEs  The SMEs do not see the benefits in participation	H	片	+ + +	+	<del>                                     </del>				
Other		片片	+H+	H	<del>                                     </del>				
Other	Ш	ш		<u> </u>					
If you entered anything for 'other' in the above table, please state w	hat it i	s:							
in you omitted anything for other in the doore metry, produce state .									



B

How does the response of the SMEs to the GPA Call in EW2004 compare to previous EWs in your country?										
Significantly higher Higher The same Lower Significantly lower										
<b>6.4</b> Please tell us what you think of the following organisational aspects of the GPA in EW2004 by assigning 1-5 ratings, 1 being the least score and 5 the highest.										
Were the GPA guidelines/the flier made available to FOPs in sufficient time?  Has the publication of GPA Call been timely and has it allowed sufficient time for companies to prepare applications?  Have the selection criteria been clear, suitable and easy to understand?  What was the level of trans-national experience exchange regarding GPA organisation/promotion?  The number of nominations was limited to one per country. Has this increased cost-efficiency for you as an FOP?  Yes No										
6.5 If a national GPA scheme has been organised, has it made it easier to nominate projects for the Agency's EW2004 GPA scheme? Please select one:										
Much Easier   Easier   The same as when it is not organised										
Much more difficult   More difficult   National GPA scheme has not been organised										
7. Other Events - Online Campaign Charter, Construction Summit and Bilbao Declaration										
7.1 How was the Online Charter promoted in your country? Please select as many options as applicable:  National EW2004 website Partner websites Specialist press Campaign materials dissemination  Press TV Radio Other methods										
7.2 How much do you think the Construction Summit and Bilbao Declaration have contributed to raising the profile of EW2004 in your country? Tick suitable boxes, where 1 is the least and 5 is the greatest.	g									
Construction Summit         1         2         3         4         5           Bilbao Declaration         □										

Thank you for your completing this questionnaire. Please return it by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122).



## National social partners Questionnaire

C

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. Please complete the following questionnaire

Your country:				
Please note that the identity of respondents will not be made know to the Agency or to your Focal Point. We are asking for these details only to help us follow up any details with you if necessary.  and return it to the evaluators (Centre for Strategy & Evaluation Services – CSES) by 10th April 2005. This can be done either by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122) If you have any questions, please feel free to contact Sonia Cook directly (email: scook@cses.co.uk or phone + 44 (0)1227 763180). Alternatively, you can phone CSES's general enquiries line on +44 (0) 1959 525122.				
If you are filling in the form electronically, please type your answers in the shaded text boxes ( ). The dotted lines are provided should you wish you complete the form by hand, but they are not suitable for typing the text in. You will also be able to select the check boxes ( ) electronically by clicking your mouse over them.  Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.				
1. Please check the	e box (or boxes) that	t best describe orga	nisation you belong	to:
Enterprise	OSH specialist	Trade Union	Employer body	Other
2. How relevant were the EW2004 activities to the needs of the construction sector in your country? Please tick the appropriate boxes:				
		Very relevant	Relevant	Not relevant
National level activ	ities			
EU level activities				

The name of your organisation:

## National social partners Questionnaire



3. To what extent have different groups in your country been reached by EW activities? Please						
tick relevant boxes, where 1 is the least and 5 is the greates	<u>st:</u>					
Audience category		1	2	3	4	5
General public						
Employee organisations						
Employer organisations						
Workplaces within large public companies						
Workplaces within large private companies						
Workplaces within SMEs						
OSH specialists						
Labour inspectors						
Construction sector associations						
Other						
4. Which activities have been most effective in raising awa						e at the
workplace level? Please tick relevant boxes, where $\underline{1}$ is	the lea	st and 5	is the	greates	st:	
A 49.94	4		2	4 1		NAT / A
Activity category	1	2	3	4	5	*N/A
Regional seminars/training events	H	$\vdash\vdash\vdash$	屵	$\dashv$	<u> </u>	片片
National seminars/training events	H	┞╠┤	$\dashv$	$\vdash$	<u> </u>	片片
Conferences, fairs, exhibitions	H	┞╠┤	$\dashv$	$\vdash$	<u> </u>	片片
Campaign materials	H	+	$\vdash$	$\vdash$	<del>  </del>	
Workplace visits	⊢⊢	$\Box$	井	$\perp$	<u>Н</u>	
Media coverage	⊢⊢	$+$ $\vdash$ $\vdash$	닏	<u> </u>	<u>Н</u>	
Agency EW2004 website	닏	$+$ $\vdash$ $\vdash$	닏	$\perp$	<u>Н</u>	
National EW2004 website						
*Select N/A only if an activity has not been carried out in your						
5. How satisfied are you with the support you have receive						
EW2004 matters, with overall EW2004 timetable AND						
involvement of other social partners in EW2004 nations	al acti	vities?	Please	tick ap	propri	ate
boxes, where <u>1=not satisfied at all and 5=very satisfied:</u>						
		1	2	3	4	5
FOP support						
Overall EW2004 timetable						
Your involvement/involvement of other social partners						



## National social partners Questionnaire

7
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6. Please rate the impact which the participation of EU level Soc		,		EFBW	w,
<b>EBC</b> ) had in your country. Select 1-5 where 1 is the least and 5	is the g	reatest:			
	1	2	3	4	5
It increased the visibility and credibility of EW2004					
It helped reach more workplaces					
It facilitated trans-national cooperation					
It raised the profile of your organisation					
7. Do you think that EW2004 activities have been more/less exter	nsively	covere	d in th	e med	ia
than in the previous years?					
Significantly more A little more The same A b	it less [		Signi	ficantl	y less
8. Have you co-funded with your FOP any of the national EW20	04 activ	vities?	Ye	s	No
If you answered 'yes' above, please tell us what would have happened your FOP (please select only one):  (a) The activities would have gone ahead anyway  (b) The activities would have gone ahead on a smaller scale  (c) The activities would not have gone ahead at all	if no fu ] ]	nding	was pro	ovided	by

Thank you for completing this questionnaire. Please return it by e-mail (<a href="mailto:scook@cses.co.uk">scook@cses.co.uk</a>) or fax (+ 44 (0) 01959 525 122).



# Online charter signatories questionnaire

D

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004 (EW2004). The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. Please complete the following questionnaire and return it to the evaluators (Centre for Strategy & Evaluation Services – CSES) by Wednesday 16th March 2005. This can be done either by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122). If you have any questions, please feel free to contact either Dragana Vojakovic or Jack Malan at CSES (Tel. + 44 (0)1959 525 122). Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

If you are filling in the form electronically, please type your answers in the shaded text boxes ( dotted lines are provided should you wish you complete the form by hand, but they are not suitable for typing the text in. You will also be able to select the check boxes (

) electronically by clicking your mouse over them. Before answering the questionnaire, please provide the following information about your organisation: (a) Which country is your organisation located in? ...... Yes  $\square$ No  $\square$ (b) Is your organisation a private company? 51-250 251-500 (c) How many people work for your organisation? <50 1. How did you hear about the Online Charter? Please tick the relevant boxes: EW2004 Website A government body Specialist press EW2004 publications Radio EW2004 event Health and safety/labour inspector visit Newspaper Other If you selected 'other', please specify what this source was: When you signed the Online Charter you indicated that you were going to undertake one or

more health and safety related activities for EW2004. Have you undertaken any of these

Yes, some of them

Yes, most of them



activities?

Yes, all of them

No, none of them

# Online charter signatories questionnaire

D

Please use the space below to briefly explain what limits or difficulties yo			if you answered YES or to
3. Have you used the certificate  Do you think the certificate wi			Yes
Overall, how useful do you thi	ink the Charter has been a	as a way of promoting	health and safety at work?
	Very useful	Quite useful	Not useful at all
4. Have you told any of your af		.g. suppliers, clients,	_
The Online Charter	Yes		No
EW2004	Yes 🗌		No 🗌
5. Please tell us briefly why your	r organisation signed the	e Online Charter?	
		•••••	••••••
6. Do you think that Online Ch layout, the name, the registra			
7. Would you sign the new (	Online Charter for EW2	2005 on noise? Yes [	□ No □
Why?			
			_
8. Were you aware of other E	W2004 activities in your	r country? Yes	No No
If you answered 'yes', how relevant	do you think they were t	o the needs of constru	ection sector companies?



# Online charter signatories questionnaire

Very relevant	Quite relevant	No	ot relevant at all
Did you/your organisation take pa	rt in any of those other ac	tivities? Yes	No 🗌
Why?			
9. Have you seen any of the Point or EW2004 website		naterials available from	your national Focal
Yes	No 🗌		Don't know
If you answered 'yes' to the above	e question, did you/your o	rganisation make any use	of these materials?
Yes	No 🗌		
If yes, explain briefly how you use	ed the materials:		
	••••••	•••••	•••••
Do you think that the materials su	ccessfully addressed the n	eeds of construction sector	or SMEs?
Yes	No 🗌		Don't know
10. Were you aware of the f	ollowing events/activities	S:	
EW launch on 30 <sup>th</sup> April 20	004	Yes	No 🗌
EW October Week in 2004		Yes	No 🗌
The Construction Summit	on 22 <sup>nd</sup> November 2004	Yes	No 🗌

If you would be interested in receiving a copy of the analysis of the responses, please tick the box  $\square$ 

Thank you for your completing this questionnaire. Please return it by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122).



## SME questionnaire

E

## Questionnaire for SME Funding Scheme beneficiaries who are involved in work with the Construction sector, but who have not signed the Online Charter

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. Please complete the following questionnaire and return it to the evaluators (Centre for Strategy & Evaluation Services – CSES) by 10th April 2005. This can be done either by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122). If you have any questions, please feel free to contact Sonia Cook directly (email: scook@cses.co.uk or phone + 44 (0)1227 763180). Alternatively, you can phone CSES's general enquiries line on +44 (0) 1959 525122.

If you are filling in the form electronically, please type your answers in the shaded text boxes ( ). The dotted lines are provided should you wish you complete the form by hand, but they are not suitable for typing the text in. You will also be able to select the check boxes ( $\square$ ) electronically by clicking your mouse over them.

Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

The name of your organisation:
Your country:
Please note that the identity of respondents will not be made know to the Agency or to your Focal Point. We are asking for these details only to help us follow up any details with you if
necessary.
1. Have you heard about the EW2004 Online Charter?  Yes No
If you have answered 'yes' above could you tell us if you have told any of your affiliated
organisations (e.g. suppliers, clients, etc) about the Online Charter Yes \( \square \) No \( \square \)
2. Please tell us briefly what has prevented you from signing the Online Charter?
2 Ware your arrang of other EW/2004 activities in your countury? Ver New York
3. Were you aware of other EW2004 activities in your country? Yes \( \scale \) No \( \scale \)
If you answered 'yes' above:
a) How relevant do you think they were to the needs of the construction sector SMEs?



## SME questionnaire

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Very relevant □	Quite relevant	Not relevant	at all
b) Have you told any of your affiliate	ed organisations (e.g. suppliers,	clients, etc) about	it?
c) Have you taken part in any of the	EW 2004 activities and how?	Yes	No 🗌 No 🔲
4 11 60 16			E ID ' 4
4. Have you seen any of the info or EW2004 website?	rmation materials available f	rom your national	Focal Point
	Yes		No 🗌
If you answered 'yes' to the above qu	uestion:		
a) did you think that the materials su	ccessfully addressed the needs Yes	of construction sect	tor SMEs?
b) have you used the materials in any	way and how? Yes		No 🗌
			••••••
5. Were you aware of the follow	ing events/activities?		
EW launch on 30 <sup>th</sup> April 2004	Yes		No 🗌
EW October Week in 2004 (18 <sup>th</sup> -22 <sup>n</sup>	d October) Yes		No 🗌
Construction Summit on 22 <sup>nd</sup> Novem	nber Yes 🗌		No 🗌

Thank you for your completing this questionnaire. Please return it by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122).



# Good practice award scheme questionnaire

F

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004 (EW2004). The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. Please complete the following questionnaire and return it to the evaluators (Centre for Strategy & Evaluation Services – CSES) by 10th April 2005. This can be done either by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122). If you have any questions, please feel free to contact Sonia Cook directly (email: scook@cses.co.uk or phone + 44 (0)1227 763180). Alternatively, you can phone CSES's general enquiries line on +44 (0) 1959 525122.

If you are filling in the form electronically, please type your answers in the shaded text boxes ( ). The dotted lines are provided should you wish you complete the form by hand, but they are not suitable for typing the text in. You will also be able to select the check boxes ( ) electronically by clicking your mouse over them.

Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

The name of your organisa	tion:			• • • • • • •		
Your country:						
Please note that the ident Point. We are asking for	•				~	•
Winner at the national level/nominated for the EU level GPA	Shortlisted at national lev		Our application was rejected		rticipated in ne EU level GPA	Winner at the EU level GPA
2. How did you hear ab boxes as applicable.	out the Europe	an G	ood Practice Award	Schei	me (GPA)? Ple	ease tick as many
EW2004 Website		Nat	tional GPA scheme		EW2004 pub	lications
EW2004 event (eg. Co.	nference)	A g	overnment body		Name:	
Labour Inspector visit		Spe	cialist press		GPA officia	al Call 🔲
TV  EW2004 National Laur	Radio 🗌		ly press 2004 EU level launcl	h 🗌	Other	
If you selected 'other',	please specify	what i	it was:			

# Good practice award scheme questionnaire

1	
	$\dashv$
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3.	Did you find out about the Scheme <u>before</u> the publication of the official Call for nominations on February 2004?
	Yes \( \square\) No \( \square\) If you answered 'yes', please let us know how and when you found out:
4.	Did you have enough time to prepare the application after you found out about the GPA scheme?
	Yes No If you answered 'no', how much more time would you have liked and why?
	Have the project application criteria been clear, suitable and easy to understand?
5.	have the project application criteria been clear, suitable and easy to understand:
	Yes No Are there any particular criteria that you would like to change?
6.	Do you think that the selection process was clear and transparent?
0.	by you think that the selection process was clear and transparent.
	At the <u>national</u> level Yes No At the <u>European</u> level Yes No
	Please use the space below for any comments, e.g. on how the procedures could be improved:
7.	Do you think that the winners of the European GPA awards should be announced before the EW2004 Closing Event (it was in November 2004 in case of EW2004)?
	Yes No It does not matter when they are announced
8.	Has your company signed the Online Campaign Charter?
	Yes  We were aware of it, but haven't signed This is the first time we hear about it
	If you were aware of it, but have not signed, could you briefly tell us why not?
9.	Were you aware of other EW2004 activities in your country?  Yes  No

# Good practice award scheme questionnaire

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	$\dashv$

If you answered 'yes', how relevant do you think they were to the need	ds of the construction	n sector?
a) Very relevant  Relevant  Somewhat relevant	] Not very releva	ant 🗌
b) Have you participated in any of the activities and if so, in which one	es? Yes 🗌	No
10. Have you seen any of the information materials which were produced were available from your national Focal Point or on EW2004 website		nd which
	Yes	No 🗌
a) If you answered 'yes' to the above question, did you think that the needs of construction sector?	naterials successfull Yes	y addressed No
b) Have you used any of the materials and if so, how?	Yes	No 🗌

Thank you for your completing this questionnaire. Please return it by e-mail (scook@cses.co.uk) or fax (+ 44 (0)1959 525 122).



## EU level social partners interview checklist

## G

#### Note:

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. The following checklist highlights the key issues being examined with regard to the Closing Summit and Bilbao Declaration. It will be used by the evaluators (Centre for Strategy & Evaluation Services – CSES) to carry out the interviews.

Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

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- 1. How good was the fit between the construction sector focus in EW2004 and a wider EU policy agenda?
- 2. Are you aware of any policy changes at the EU level that may have been prompted by EW2004 activities?
- 3. How successfully did the European Week 2004 address the needs of SMEs?
- 4. How satisfied are you with the level of your involvement in the planning and implementation of EW activities?
- 5. What were the strong points in your cooperation with the Agency?
- 6. What were the weak points in your cooperation with the Agency? Do you require any additional/different support from the Agency?
- 7. What kind of actions have you undertaken at the EU level in relation to the European Week 2004?
- 8. How did you involve your affiliated organisations in EW2004 activities? Has their involvement resulted in action at the national level?
- 9. What kind of actions have you undertaken in order to facilitate trans-national cooperation?
- 10. Are you aware of any impacts that your involvement has had on reaching the SMEs?
- 11. Can you give us any indications on the overall awareness of the EW2004 activities within the construction sector in the EU?
- 12. Have you got any suggestions regarding EW2004 areas that could be improved (e.g. its programme/activities, promotion, national level activities, etc.)?



## Summit and declaration interview checklist

## H

#### Note:

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. The following checklist highlights the key issues being examined with regard to the Closing Summit and Bilbao Declaration. It will be used by the evaluators (Centre for Strategy & Evaluation Services – CSES) to carry out the interviews.

Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

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- 1. Was the coverage of topics at the Closing Summit relevant to the needs of the construction sector, particularly SMEs?
- 2. How much, do you think, did the Summit do to help raise the awareness of the health and safety issues in construction sector? Were there any other benefits from the Summit/Bilbao Declaration and, if so, what were these?
- 3. What led your organisation to participate in the Summit and to sign the Declaration?
- 4. The Bilbao Declaration outlines several areas in which action should be undertaken to improve health and safety in construction sector. How have you approached the implementation of these actions?
  - Procurement building in safety
  - Enforcement improving compliance
  - Guidelines sharing good compliance practice
  - Designing safe and healthy construction work
  - Improving safety and health performance through social partner commitment
- 5. How satisfied are you with the progress so far and which areas will need focusing on during 2005? What have been the complications, if any, with implementation and how have they/could they be overcome?
- 6. What did you think of the overall organisation of the Summit (timing of the event, programme, type of participants involved, etc)?
- 7. More generally, have you got any suggestions regarding Europe Week areas that could be improved (e.g. its programme/activities, promotion, national level activities, etc.)?



### FOP Interview Checklist

I

#### Note:

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. The following checklist highlights the key issues being examined with regard to the Focal Points. It will be used by the evaluators (Centre for Strategy & Evaluation Services – CSES) to carry out the interviews.

Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

#### 1. Introductions:

- 1.1 CSES's role in the evaluation of Europe Week 2004 (EW2004)
- 1.2 FOP's role in organising the EW2004 activities

#### 2. EW2004 general activities:

- 2.1 How effective have the EW2004 activities been in raising the awareness of risks in construction and promoting best practice at the workplace level in your country?
- 2.2 Which of the activities that you organised do you consider as the most successful and why? Do you know of any cases where practices in the workplace changed as a result of EW2004 activities?
- 2.3 Have you got any suggestion on what activities should be incorporated in the future European Weeks?

#### 3. EW2004 organisational aspects in your country

- 3.1 How satisfied are you with your cooperation with your national social partners? What was their involvement and are you planning to modify it in the future?
- 3.2 Could you give us some examples of particularly successful activities which you organised with your social partners? How did you go about organising them?
- 3.3 Are there any ways in which the Europe Week can be better promoted in your country or by the Agency at the EU level?
- 3.4 Have you produced any materials in your country/used any existing ones? Which ones have been particularly successful and why? Which campaign materials produced by the Agency did you find particularly useful and which ones would you change?

#### 4. Good Practice Award (GPA) scheme, Online Charter and the Closing Summit:



### FOP Interview Checklist

I

- 4.1 How does the response to the GPA in 2004 compare to the previous years?
- 4.2 How successful do you think GPA has been in promoting good practice in the workplaces and in increasing visibility of EW2004? Are there any organisational aspects of GPA that could be changed?
- 4.3 How useful do you find the Online Charter as a way to reach the workplaces and promote the Europe Week? Could anything be changed in terms of its promotion, wording, etc in order to increase the number of signatories?
- 4.4 How successful has the Closing Summit and the Bilbao Declaration been in promoting the EW2004 and health and safety in construction in your country?

#### 5. EW2004 organisational aspects – you and the Agency:

- 5.1 What have been the strong points in terms of coordination of EW activities by the Agency? Are there any aspects that could be improved (e.g. the overall timetable, timing and type of communication with you, trans-national exchange of experience, timing of the launch and the October Week, etc)?
- 5.2 The European Social Partners have been involved in the Europe Week for the first time in 2004. What has been the impact of their involvement in your country?
- 5.3 The Agency has requested you to report on the EW activities and it has provided you the reporting templates. Are there any ways in which the reporting process or templates can be improved?

#### 6. FOP subsidies:

- 6.1 How important was the FOP subsidy for organising EW2004 activities in your country? If the subsidy had not been granted, would the activities have happened anyway?
- 6.2 What do you think about the FOP subsidy process (application process, eligibility criteria, co-financing and sub-contracting criteria, reporting, etc)? What are the key aspects that need to be improved?
- 6.3 When preparing your application/reports, would you be able to get some help from a person dealing with the accounts in your company?



## National Social Partners' Interview Checklist

## J

#### Note:

The European Agency for Safety and Health at work (OSHA) is undertaking an independent evaluation of Europe Week 2004. The purpose of the evaluation is to help identify ways of improving future events.

Your input to the research would be greatly appreciated. The following checklist highlights the key issues being examined with regard to the National Social Partners. It will be used by the evaluators (Centre for Strategy & Evaluation Services – CSES) to carry out the interviews.

Please note that the identity of respondents will not be made known to the Agency. Thank you in advance for your cooperation. The results of the evaluation will be published by the Agency.

#### 1. Introductions:

- 1.1 CSES's role in the evaluation of Europe Week 2004 (EW2004)
- 1.2 NSP's role in organising the EW2004 activities

#### 2. EW2004 general activities:

- 2.1 What has been the involvement of your organisation in Europe Week 2004 activities?
- 2.2 How effective have the EW2004 activities been in raising the awareness of risks in construction and promoting best practice at the workplace level in your country? How compatible were they with the already existing activities on health and safety in construction in your country/within your organisation?
- 2.3 Which EW2004 activities do you consider as the most successful and why? Do you know of any cases where practices in the workplace changed as a result of EW2004 activities?
- 2.4 Which campaign materials did you find particularly useful? Would you change them in any way? Have you produced any materials /used any existing ones for the purposes of EW2004?
- 2.5 Have you got any suggestion on what activities should be incorporated in future European Weeks?

#### 3. EW2004 Organisational Aspects

3.1 How satisfied are you with your cooperation with your Focal Point (FOP)? Is there anything you would change in terms of your relationship and involvement (e.g. the type of activities you are involved in, communication with your FOP, etc)?



## National Social Partners' Interview Checklist

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- 3.2 Could you give us some examples of particularly successful activities which you organised with your FOP? How did you go about organising them?
- 3.3 Has your organisation benefited in any way from participating in EW2004?
- 3.4 Have you co-financed any projects with your FOP? If the FOP had not provided the co-financing, would have you gone ahead with the activities anyway?
- 3.5 Are you aware of the involvement of the EU level Social Partners in EW2004? What kind of impact do you think has their involvement had on the EW2004?

#### 4. Good Practice Award (GPA) scheme, Online Charter, the Closing Summit

- 4.1 How successful do you think GPA 2004 has been in promoting good practice in the workplaces and in increasing visibility of EW2004? Do you think that you could get involved more in GPA in the future?
- 4.2 How useful do you think Online Charter is as a way to reach the workplaces and promote the Europe Week? Could anything be changed in terms of its promotion, wording, etc in order to attract more signatories?
- 4.3 How successful do you think the Closing Summit and Bilbao Declaration have been in promoting the EW2004 and health and safety in construction in your country





The European Week was evaluated three times in the past. The table below outlines the methodology which was used in the evaluations, the evaluations' structure and insights, and key findings. The evaluations were carried out for the European Weeks which were run in 2000, 2001 and 2002:

- 1. EW 2000, Theme: Musculo-skeletal Disorders, by Yellow Window Management Consultants, February 2001
- 2. EW 2001, Theme: Prevention of Accidents, by Yellow Window Management Consultants, July 2002
- 3. EW 2002, Theme: Working on Stress, by Economisti Associati, April 2003

	EW 2000	EW 2001	EW 2002
Methodolo	Phase 1: Information analysis	Phase 1: Briefing	Phase 1: Documentation review
gy:	<b>Phase 2</b> : Develop evaluation system and tools	Phase 2: Desk research and final methodology	
	<b>Phase 3:</b> Survey <b>FOP</b> (seems that the survey was	Phase 3: Survey of FOPs and organisers of	Phase 2:
	carried out over the phone or Face to face)	activities. 1 face to face interview with EW Group	3 tools- In-depth <i>case studies</i> of 5 FOPs + 2
	Phase 4: Survey project organisers (again F2F	member and 14 telephone interviews, 16 phone	questionnaires for remaining FOPs and for
	or phone).	interviews with sample of organisers.	External partner organisations
		<b>Phase 4:</b> Survey of GPA winners – to examine	Questionnaires: translated in French in addition
		importance and impact of winning (5 phone/email	to English.
		interviews).	
	Tools:	Tools:	
	<ul> <li>Questionnaires for the interviews with</li> </ul>	<ul> <li>EW Group – no questionnaires. Analysed the</li> </ul>	
	project organisers	reports submitted by the FOPs and then tailored	
	<ul> <li>FOPs – no questionnaires. Analysed the</li> </ul>	interviews accordingly.	
	reports submitted by the FOPs and then tailored	<ul> <li>Project organisers- questionnaire developed</li> </ul>	
	interviews accordingly	<ul> <li>GPA interviews – checklist</li> </ul>	





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Evaluation	Effectiveness:	Effectiveness:	Relevance:
structure			<ul> <li>FOPs satisfied with the flexibility to choose</li> </ul>
and	Impacts:	Impacts:	the timing of the Week.
insights:	European (coordination) + National level	As in 2000 + good national participation (built up	<ul> <li>Choice of yearly theme – to find balance</li> </ul>
	impacts. Varied picture regarding national level	loyalty); negative influences (lack of national	between stakeholder, FOP/government and
	impacts.	funding, weak national networks); important that	media needs
		national budgets foresee EW activities + that	<ul> <li>The EW's visibility as an EU scheme has a</li> </ul>
		national activities in line with EW theme are	positive success of national EWs
		organised	<ul> <li>The theme was perfectly suitable to wider</li> </ul>
			EU policy agenda
	European Added Value:	European Added Value :	Overall effectiveness and impact:
	A limited number of states used to running such	as in 2000. The largest cooperation was between	<ul> <li>2 problematic groups – public at large and</li> </ul>
	programmes and plans for them.	Scandinavian countries and in France/Germany	SMEs. OSH staff and specialists are reached
	Additionality – high.	cross-border region. To make EW 'more European'	most extensively
		through media coverage, political backing, more	<ul> <li>Exchange of good practice information at</li> </ul>
		evaluation money, dissemination, MNCs	the EU level is one of the weakest areas
		involvement, Social partners involvement.	<ul> <li>Overall media coverage is higher than in</li> </ul>
		Additionality is more limited because of the absence	previous years
		of project co-funding.	<ul> <li>The national visibility within a context of an</li> </ul>
			EU event adds credibility to FOP initiatives
			<ul> <li>Agency promotional materials – high quality</li> </ul>





#### Efficiency of the organisation:

Organisation and coordination:

- Timeframe adequate
- Organisational model decentralised via FOPs. EW Working Group (includes reps of each member state: FOPs or experts) lead to increased efficiency as issues are too diverse in each country
- Communication positive feedback

The Call for proposals for Co-funded projects:

• The response lower than expected (1<sup>st</sup> time run, lack of awareness, weak national promotion)

Organisation and impact of National projects:

■ Varying degrees across countries – 3 levels of impact

#### Efficiency of the organisation:

Organisation and coordination:

- Similar timeframe as in 2000, but the theme announced earlier (in March Vs June in 2000)— an improvement
- Organisational model as in 2000 but better involvement of the national networks
- The theme divided opinions whether it should be kept broad
- The national organisation of the week: dependent on members state commitment + better to keep the same organisers on EW Group

#### Operational effectiveness:

Main findings:

- Positive feedback regarding OSHA
- Cross-border co-operation continues to be weak
- OSHA's efforts regarding promotion of trans-national activities could be strengthened
- There is right balance between centralised and national activities
- The main issues regarding campaign materials: timing of delivery and translations
- Fact Sheets are the most important element of promotional materials
- Website a useful tool for consultation and downloads
- GPA an area with a high potential for promotional impact. It has been steadily improving
- GPA needs to be improved regarding: synergy with other EW aspects; visibility at MS level; transparency and political influence regarding EU level awards; unclear distinction regarding best practice and mere compliance with legal requirements
- Complete satisfaction with the closing event.





#### Specific activities:

• GPA (process – bad timing for calls and for selection of nominations, imprecise criteria, short timeframe to translate nominations for the Jury)

#### Specific activities:

- Promotional material use (Website, printed material the fliers re GPA and EW promotion particularly useful; posters and postcards not that useful; keyrings and pens useful)
- Suggestions: more fact sheets, A2 posters, stickers, leaflets in national languages, examples of good practice, involve FOPs regarding materials content.
- Some MSs produced extra materials.
- Media coverage better than in 2000 (improved even more in 2002)
- GPA (process weak promotion; the requirement to submit visual material frustrating; Agency put forward complicated eligible categories; too many political criteria such as satisfying legal requirements not really innovative;more dissemination; more networking among the winners to act as 'pioneers); impact on winning organisations is high regarding their customers and staff

#### The Seed Financing Mechanism:

Main findings:

- 2002 financing model preferred to earlier ones. General satisfaction with present criteria for project eligibility
- FOPs: admin requirements disproportionate to the funds provided. The quality of FOP deliverables requires a substantial improvement
- Interpretation of eligible costs vary among MS= flexibility to allow all MS to get involved
- No significant project mulitiplier effect and there is varying evidence regarding its additionality
- Mainly co-financed from FOP budget
- Low familiarity with fundraising for private sponsorship due to cultural differences
- There are potentially untapped campaign partner financing possibilities
- Not targeted to activities requiring a
  European dimension or to objectives that MSs
  could not reach on their own. Political relevance
  of seed financing the fact that EC intervenes,
  makes EW campaigns possible





## Key findings/reco mmendations

- 1. Effectiveness:
- Good varies between countries
- 2. Significant European Added Value
- High level of additionality

#### 3. Efficiency

Significantly improved re previous weeks: Improvements:

- choice of 1 theme
- using call for proposals
- 3 partite approach
- website use
- quality and availability of promotional material
- investments by MSs
- higher visibility of initiative
- GPA as an additional technique

#### Weaknesses:

- Specific activities re experience exchange
- More European Added Value needed
- Too short timeframe
- conflict of interest in selecting proposals (same people selecting and running the projects)
- dedicate part of the budget to dissemination

translation issues + more efficiency in production of promotional materials

#### 1. Effectiveness:

Good – varies between countries

#### 2. Significant European Added Value

 Additionality – important, but more limited than in 2000 since SME Funding Scheme was set up separately

#### 3. Efficiency

Improvements since 2000:

- 3-partite approach at the national level strengthened
- Personal networking at the EU level of national organisers of EW increased
- More attention to 'exchange of experience'
- Enhanced Website use
- Higher visibility of EW

#### Weaknesses:

- To define specific activities regarding experience exchange
- More European Added Value needed
- Too short timeframe
- More transparency in selecting GPA winners
- Dedicate part of budget to dissemination
- Translation issues + more efficiency in production of promotional materials
- Systematic evaluation not embedded in the EW
- Scope for more EU level activities to support the national level ones.

- Overall a success 85% of campaign partners gave a positive assessment
- Suitability to **beneficiaries interests and needs** interest high/practical implementation hard: lack of recognised best practices.

  Campaign focus switched from promotion of good practice to stimulating public debates = differences in possible results
- **EW model:** reasonably efficient and stable. Timing not an issue any more. Any radical reforms = major budgetary impact. A mini follow up campaign the following year would ensure sustainability
- The learning curve: continued. 3partite consultations somewhat rigid involve NGOs to improve organisation. Internet as an effective means of communication
- Major obstacles: Decentralised approach a strength, but also obstacle to progress; 2 main issues: FOP organising skills and MSs resources re co-financing, are outside Agency control





- 4. Strengths
- Choice of 1 theme
- Good quality material
- Website use
- Decentralised approach
- Networking -3partite at EU level, similar at national level
- GPA increased impact of EW
- 5. Weaknesses:
- Limited sharing of experience btw the member states
- Conflict of interest co-funded projects only
- Short timeframes and timing (proposals had to be prepared during holiday period)

#### 4. Strengths:

- Good quality material
- The website use
- Decentralised approach = efficiency
- Networking: 3partite at EU level, similar at national level improvement since 2000
- GPA increased impact of EW

#### 5. Weaknesses:

- EW less focused on SMEs (Funding Scheme ran for the first time, more attention given)
- Limited sharing of experience btw the member states
- Short timeframes
- Limited number of trans-national activities would have increased the profile. Reasons: short timeframe, finance

- Campaign overall **management** positive
- Language a problem area regarding Agency relations with FOPs
- Comms and Media: the quality and scope increased due to learning effect + topic interesting to the media
- **GPA** underexploited potential requires a wider recognition. Poorly advertised and communicated to MSs = limits multiplier effect
- No synergy was envisaged for SME funding scheme= confusion
- The impact of Seed financing: must be linked to additionality. Dependent on national circumstances + reimbursement of costs to FOP staff seems disproportionately high



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#### 6. Recommendations:

- European Added Value as the key criteria for management decisions
- Central evaluation at EU level
- Integrate GPA better into EW a late addition in 2000, suggested 2 year EW cycle, rather than 18 months
- To change model: no co-funded projects (adopted for the 2001 EW), seed money to member states (adopted for 2002 EW), cut budget
- Process reduce bureaucracy regarding cost justification on part of project organisers
- Improve quality of translations. Deliver material in electronic format, rather than printing
- Clearer instructions for evaluators of cofunded projects/clearer criteria with weightings
- Strengthen good practice sharing most significant improvement. Lack of resources at Agency key reason set a separate budget for that.
- Strengthen dissemination set a separate budget

#### 6. Recommendations:

- Model (Agency to define the theme and produce materials; decentralised campaign management; seed money to national level; GPA at the EU level; no funding for EU level projects (this model seems to have been applied in 2002)
- SME funding scheme manage it separately
- Other recommendations: long-term EW group membership; increase long term value of GPA (criteria, distinction between innovative approaches and good practice, transparency); dissemination budget; evaluation culture to boost efficiency regarding management of individual projects

#### **Recommendations:**

#### 1. General:

- No good reason to radically change the model
- Interlinked management of EW, GPA and SME funding scheme preferable
- Higher rate of continuity in the choice of EW Group members
- Ensure long term value of GPA improve visibility
- Improve dissemination of good practice place Award ceremony during the event = low cost improvement

Boost efficiency – foster evaluation culture in MS's

#### 2.European Added Value

- Greater investment into media attention, including EU level media
- Ensure more national and political backing to get more funds/media coverage
- Make more money available for evaluations at national level + compare them at EU level as good practice exchange
- More trans-national cooperation = wider reach
- Increase commitment of social partners





	3.Additional Recommendations  Anticipate the launch of the campaign earlier and increase number of parallel launches in MSs  Fine-tune promotion materials = creative gadgets. Use EU logo with EW activities  Increase visibility of GPA  Increase conditionality for seed financing regarding eligible activities and costs + modulate co-financing depending on activity
	type  A separate budget for trans-national activities

## Suggested questions for the FOP report

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We list below some suggestions on the questions that could be integrated into the reports that the FOPs submit in relation to the EW activities. These questions would help to further classify and quantify the activities carried out at the national in relation to the EW.

1. Europe Week 2004 General Data				
Please specify the number of activities which were implemented in your country under the umbrella of EW:				
Activity*	Number supported through <u>FOP subsidy co-</u> financing	Number funded <u>purely</u> <u>through national</u> resources***		
Regional seminars/workshops/ training events				
National seminars/workshops/ training events Regional conferences/ exhibitions/ fairs National conferences/ exhibitions/ fairs Production of new/translation of existing campaign materials (written materials, audio- video production) Media coverage (TV)** Media coverage (Radio)** Media coverage (press and specialist magazines)**  * Currently the reports ask the FOPs to define a categ the details of the event. We suggest that this is made opart of the report. The FOPs would specify via tick-be ambiguity. The option 'other' could also be incorpor	even more specific by using all oxes which category the event	pove categorisation is also in this		
** these figures refer to the number of iterations. E.g. times, then the number which counts is 20.	. if 1 advert/TV programme w	as produced, but it was aired 20		
*** these figures refer to the activities that have been government budget/institutions, by the social partners companies outside the tripartite network.				
How many <b>workplaces</b> do you estimate have been re Up to 500  500-2000 2000-5000 5000- Please estimate the proportion of SMEs among these	8000  8000-10 000 10	directly or indirectly?  0 000 -15 000  Over 15 000		



# Suggested questions for the FOP report

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4.0 Organisation of the Europe week						
How satisfied are you with the involvem EW2004 activities at the national level?				olanning and	implemen	tation of
	Highly	Vorm	Satisfied	Not work	Not cot	isfied at
	satisfied	Very satisfied	Saustieu	Not very satisfied		II
Involvement in planning	Saustieu	saustieu		sausiieu	a	<u>11</u>
Involvement in planning						<u></u>
Involvement in implementation		<del>- H</del> -	$\vdash$	$\vdash$	+	
Involvement in general in comparison with previous EWs					L	
Please comment briefly if you can think of	any ways in	which the i	nvolvement	can be incre	ased:	
Please indicate by ticking appropriate be	oxes which o	organisatio	ns outside t	he official tr	ipartite net	work have
participated in organisation of EW activ	ities/might	be intereste	d to partici	pate in the f	uture.	
		Participa	ated M	ight be	Not	Don't
			int	erested	interested	know if
						interested
Government institutions						
OSH expert organisations						
Expert organisations working with constructions sector	ruction					
Business associations						
Statutory Accident Insurance Organisatio	ns					
Private companies				T I	一百	
Other				T I	Ī	
4.7 Have the EW activities been more/less extensively covered in the media than in the previous years?  Significantly more   More   The same   Less   Significantly less						
4.8 Please estimate how many visits hav	e you had o	n your nati	onal EW w	ebsite:		
6. Good Practice Awards Scheme						
Have you organised a national GPA awa	rd? Yes□	No				
If yes, was it co-funded via the FOP subs	sidy? Yes	No				



## Suggested questions for the FOP report

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6.6 How were the winning/shortlisted good practices at the national level/EU level disseminated to other workplaces? Please tick all applicable options:
Published a Good Practice leaflet   Media coverage  Organised Awards ceremony  No promotion
Published on the national EW2004 website
7. Other Events - Online Campaign Charter, Construction Summit and Bilbao Declaration
7.3 How was the Online Charter promoted in your country? Please select as many options as applicable:
National EW2004 website Partner websites Specialist press Campaign materials dissemination

